About this report

Taiwan Glass (referred to as "TG", "this company" or "we" hereafter) was established in 1964. In 2014, this company celebrated its 50th anniversary. For half a century, Taiwan Glass has never ceased to faithfully follow the principles set by our founder, Lin Yu-Chia, who believed in honest hardwork and focused on our core business. Taiwan Glass, facing a market that is growing more international and free everyday, continues to formulate strategies in response to such a market and develops new and innovative products. As a citizen in the society, Taiwan Glass spares no effort in fulfilling the responsibilities of a citizen in the society and issued its first corporate social responsibility report in 2014. This report is Taiwan Glass' second corporate responsibility report with six major themes including "corporate operation and governance", "CSR management", "Sustainable development", "best workplace", "supply chain management" and "social care and participation". This report reveals Taiwan Glass' efforts and results in sustainable development indices in areas such as the economy, the environment, labor care, human rights, social participation and product responsibilities. The statistics compiled in the report aim to help the public and all stakeholders gain a better understanding of this company and facilitate better communications with one another. This report adopted systematic analysis on the sustainability issues and determined related priorities as reference for the info in this report.

Report coverage and calculation basis

This report covers Taiwan Glass' results in corporate social responsibility, sustainable operation and future plans from January 1, 2014 to December 31, 2014. In 2014, Taiwan Glass did not face any drastic changes in its ownership. Therefore most indicators in 2014 covered Taiwan Glass' Taipei headquarters and manufacturing facilities in Taiwan (Taichung Factory, Lukang Flat Glass Factory, Changhua Coastal Plant, Taoyuan Plant, Lukang Plant and Hsinchu Plant). Any indicators involving other areas will be noted so in the report. The 2014 data is presented in international generic indicators. Any estimated numbers will be noted so in related chapters. All financial figures have been audited and confirmed by Ernest & Young and are all in NT dollars. This report's coverage is similar to that of the same report in 2013. The only difference is that the 2013 report listed environmental indicators under different factories. However, to more accurately reflect the information, the 2014 report lists the indicators under different products.

Principles and summary

"The 2014 Taiwan Glass Corporate Social Responsibility Report" is in line with international standards. The report structure follows Global Reporting Initiative's G4 Sustainability Reporting Guidelines and uses a materiality analysis to identify the sustainability issues that stakeholders care about, determine priorities, and analyze the sustainability issues, related strategies, obejectives and measures this report aims to disclose. The report is written following the principles and structure listed in the report. The following guiding principles and initiatives serve as reference in this reports.

- Global Reporting Initiative's G4 Sustainability Reporting Guidelines
- Accountability's AA1000 Series of Standards (2008 version)
- ISO 26000 Social Responsibility Guidance Standards
- Earth Charter and OECD Guidelines for Multinational Enterprises
- United Nations Global Compact
- Taiwan Stock Exchange Corporation Rules Governing the Preparation and Filing of Corporate Social Responsibility Report by TWSE Listed Companies









Editing, reviewing and fact checking

"The 2014 Taiwan Glass Corporate Social Responsibility Report" was planned, edited and revised by the CSR report group, which was also responsible for communication, integration and compiling data during the preparation. The group, convened by the chairman and integrated by the secretarial department, had members including representatives from the related departments in the company and factories. The draft of the report was first compiled and edited by the secretarial department and then members of the CSR report group revised the related content and figures. After another revision by various supervisors, the report was finalized. An impartial third party verified the final draft before it was sent to the chairman for the final checking before publishing. Taiwan Glass has commissioned Ernest & Young, an independent and credible accounting firm, to conduct limited assurance based on ISAE 3000 on Taiwan Glass' 2014 Corporate Social Responsibility Report, which was compiled based on the Core option of Global Reporting Initiative's G4 Sustainability Reporting Guidelines. Once the assurance was done, we have communited with the governance units over the results. For the assurance scope and conclusions, please see the independent assurance report in this report's appendix.

Time of publishing

In the future, Taiwan Glass will issue the corporate social responsibility report periodically. The report will also be published under the CSR section on Taiwan Glass' website at the same time.

Current version: Published in June 2015

Previous version: Published in December 2014

The following version: Scheduled to be published in June 2016

Contact us:

Taiwan Glass wishes to use this report to help our stakeholders understand this company's effort in the promotion of corporate social responsibility. If you have any questions or suggestions for the 2014 Taiwan Glass Corporate Social Responsibility Report, please feel free to contact us at:

Taiwan Glass Ind. Corp.

Tel: 886-2-2713-0333

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Email: CSR@taiwanglass.com

Website: http://www.taiwanglass.com

Contact: Wei-Fan, Mao, Management Department

Chairman's Message



To our partners who care about Taiwan Glass' sustainability:

In 2014, Taiwan Glass celebrated its 50th anniversary. For 50 years, Taiwan Glass has faithfully followed the founder Lin Yu-Chia's principles of honest hardwork focus and debt-free business operation. Despite a fiercely competitive market between China and Taiwan in the glass industry, Taiwan Glass continues to develop new and innovative products.

Take China for example. The golden age of China's real estate market has already passed and the market can do very little to boost the demand of flat glass. Combined with excess capacity from the entire glass industry, this has caused disorderly competition in the market. However, we have seen an increase in demand for architecture glass and Low-E glass, thanks to massive consumption Low-E glass in the housing market and the aggressive implementation of energy conservation and carbon emission reduction policies. Government of China is also implementing environmental management. It has been controlling excess capacity, eliminating outdated production lines and stopped approving new projects. All these measures help drive the market prices up and reduce competitive pressure among corporations, which give this company future development opportunities. In addition, Taiwan Glass has invested NT\$1.5 billion establishing a production line the Taichung factory with an annual capacity of 16,000MT of electronic grade ultra thin glass. This production line will mainly produce ultra-thin glass of 0.33mm to 1.3mm for consumer electronics. Production will begin in the 4th quarter of 2015.

In fiber glass, in order to meet the demands from handheld mobile devices that are getting lighter and thinner, Taiwan Glass continues to develop thin glass fabric with better quality, which is preferred by many major international and local companies. Meanwhile the Taichia Chengdu glass fiber factory, which began production in 2015, has the annual capacity of 30,000MT of electronic grade glass yarn and glass fabric and can reduce cost and promote supply chain integration.

In container, tableware and kitchenware, TG has upgraded the container inspection equipment to improve product quality and increase export ratio. Our product quality is well recognized by our clients, particularly in the west coast market in the US. We have introduced the advanced manufacturing and processing equipment for borosilicate glass, which is heat resistant, to manufacture glass ware of higher quality in even more designs and shapes. TG also provides professional ODM and OEM services to our clients. Our branding collaboration with Naoto Fukasawa, renowned Japanese master industrial designer, is still underway.

Regarding up-stream vertical integration, Shihlien Chemical Industrial (Jiangsu) Co., which TG has invested in, has begun production and will provide TG with a steady supply of high-quality soda ash, helping TG improve glass quality and lower production cost.

In 2014, TG established the "CSR Promotion" group, which consists of representatives from each functional department. The group interacts with stakeholders such as employees, clients, shareholders, investors, the community, suppliers and the government and reports to Taiwan Glass periodically. The group keeps track of the issues and trends that these stakeholders care about and is dedicated to sustainability management and improving the company's sustainable operation. It will continue to publish corporate sustainability reports to disclose TG's results in the promotion of corporate sustainability to stakeholders and facilitate communications between all parties.

Taiwan Glass, as a leader in the glass industry, built Taiwan's very first shredded glass recycle plant in Hsinchu in 1997 to encourage other glass companies and the general public to recycle and reuse resources. In addition, TG joined the Energy Conservation Service Corps founded by the Industrial Development Bureau of MOEA in 2011. TG has improved its energy efficiency and spared no efforts in reducing the environmental impacts from the technologies and methods in production, manufacturing, shipping and using of our products. The results speak for themselves. Meanwhile, TG was certified under ISO 50001 in 2014. Compared to 2013, TG has lowered energy consumption and greenhouse gas emissions in 2014 in the following products: 5.90% and 5.67% for flat glass (our main product); 10.94% and 11.02% for fiber glass products. For air pollutant emissions, NOx emission dropped by 2.52% and SOx emission dropped by 14.68%. In 2014, various factories and facilities of Taiwan Glass implemented measures to conserve energy and reduce carbon emissions. As the result, TG was able to save 2.93 million kWh and reduced the emission of CO₂e by 1,644 tons. We hope that through our efforts in environmental protection and energy conservation, we can promote the awareness among the consumers and society.

Looking back, our founder Lin Yu-Chia established the company to give Taiwan its own glass industry. The company was founded with a capital of NT\$150 million and now the company's capital has grown to NT\$23.8 billion. Taiwan Glass manufactures float glass, Low-E glass, vacuum insulated glass, electronic grade glass fabric, fiberglass reinforced, solar mirror glass, photovoltaic glass, auto glass and container, tableware and kitchenware. As the leader in the cross-strait glass market, Taiwan Glass always focuses on our core business – glass. Facing a market that is growing more international

and free everyday, Taiwan Glass continues to formulate coping strategies. TG never stops improving the quality of our glass and promoting insulated glass with high added value to drive up profits and promote steady growth of the company. With steady growth, TG can reward our shareholders, take good care of our employees, take environmental and energy-saving measures and fulfill our social responsibility. Looking to the future, TG promises to implement advanced technologies and company-wide quality management to provide our clients with satisfying products. This is our promise that will never change.

Taiwan Glass Chairman

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1.Corporate Operation and Governance



- 1.1 Company Profile
- 1.2 Operation Summary
- 1.3 Corporate Governance
- 1.4 Honest Business
- 1.5 Risk Management
- 1.6 Social Care and Participation



Product reponsibility



All flat glass products have passed Taiwan's CNS

All fiber glass products are ROHS and REACH compliant

The company's governance and operation results in 2014

All container and tableware have passed Taiwan's Sanitation Standard for Food Utensils, Containers and Packages and FSSC 22000 certification

All products are covered under **US\$1,500,000** of global product liability insurance



Production positions in the market

In 2014, the Taiwan Glass group's capacity was 4,224,200 metric tons In 2014, Taiwan Glass' flat glass enjoyed an 80% market share while fiber glass enjoyed a 55% market share in Taiwan



Research & development

Between 2012 to 2014, Taiwan Glass received up to NT\$25.11 million in research and development subsidies from the Industrial Technology Development program of Department of Industrial Technology of MOEA





Taiwan Glass' operating revenue was NT\$14.16 billion in 2014, up by 9.2% from 2013

The 2014 gross margin rate was 15.3%, up by 97.55% from 2013

Taiwan Glass' net income in this period was NT\$1.5 billion, up by 117.1% from 2013



Customer satisfaction

All survey results show our customer satisfaction was above 85%

Taiwan Glass has never leaked any client information



Risk management

 $\mathbf{39}$ internationally certified risk management cases



Corporate governance

Taiwan Glass' 2014 Board of Directors had 15 directors, including 3 independent directors



Social care and participation

Taiwan Glass donated a sum of NT\$15.6 million dollars and rewarded

129 students with NT\$10,000 of scholarship per person

1.1 Company profile

1.1.1 About Taiwan Glass



Founded in 1964, Taiwan Glass, for the last 50 years, has been following the company founder Lin Yu-Chia's business principles of honest hardwork and focus on our core business of glass. As the leader in the glass industry in China, Hong Kong and Taiwan, Taiwan Glass has put Taiwan in an important position in the global glass industry. In the future, Taiwan Glass will continue to implement advanced technologies and company-wide quality management to provide our clients with satisfying products. We will continue to develop even advanced technologies, improve our supply, production, distribution, and service to achieve sustainability and make contributions to the society as an important player in the global market.



Taiwan Glass' 50th Anniversary



Company Name	Taiwan Glass
Market	Oversea Chinese/foreign investment/publicly traded, TWSE listed company
Stock Code	1802, Taiwan Glass Industrial
	Manufacutring and sale of flat glass
Industry	Manufacutring and sale of glass fabric and fiberglass reinforced
	Manufacutring and sale of glassware
Founded on	August 25, 1964
Date of listing	July 15, 1973
Capital	NT\$23,780,608 thousand
Turnover	NT\$14,159,321 thousand
Number of employees	Employees in Taiwan: 4,343
Headquarter	11F., Taiwan Glass Building, No.261, Sec. 3, Nanjing E. Rd., Songshan Dist., Taipei City 105, Taiwan (R.O.C.)

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Global locations **Business Division**

TGI TAIWAN GLASS IND.CORP. **Establishment in 1964**

Flat Glass Business

+TAIWAN TAICHUNG FACTORY

Put into operation at 1983 FloatGlass/Processed Glass

+TAIWAN LUKANG FLAT GLASS FACTORY

Put into operation at 2006 Float Glass

+TAIWAN CHANGPIN FACTORY

Put into operation at 2011 Low-E Glass/Processed Glass

+TG TECO VACUUM INSULATED GLASS CORP.

Put into operation at 2013 Low-E Vacuum Glass

+TG QINGDAO GLASS CO.,LTD.

Established in 1993 Float Glass/Processed Glass/Low-E Glass

+QINGDAO ROLLED GLASS CO.,LTD.

Established in 1993 Color Rolled Glass

+TG CHANGJIANG GLASS CO.,LTD.

Established in 1994 Float Glass/Processed Glass/Low-E Glass

+TG KUNSHAN GLASS CO.,LTD.

Established in 2004 Float Glass

+ TG CHENGDU GLASS CO.,LTD.

Established in 2002 Float Glass/Processed Glass/Low-E Glass

+TG HUANAN GLASS CO.,LTD.

Established in 2003 Float Glass/Processed Glass/Low-E Glass

+ TG DONGHAI GLASS CO.,LTD.

Established in 2003 Float Glass

+ TG TIANJIN GLASS CO.,LTD.

Established in 2004 Float Glass/Processed Glass/Low-E Glass



TF, 250,068 M²(375 acre)



CFG/ TKG, 404,770 M²(607 acre) CDG, 452,027 M²(678 acre)



TL / TF-4, 260,343 M²(395 acre)





TC / TVTG, 272,480 M²(408 acre)



HNG, 364,907 M²(547 acre)



QFG / QRG, 429,126 M²(643 acre)



DHG, 398,096 M²(597 acre)

Business Division

TGI TAIWAN GLASS IND.CORP. Establishment in 1964

Flat Glass Business

+TG XIANYANG GLASS CO.,LTD.

Established in 2010

Float Glass/Processed Glass

+TG ANHUI GLASS CO.,LTD.

Established in 2010

Float Glass

+TG TAICANG ARCHITECTURAL GLASS CO.,LTD.

Established in 2010 Low-E Glass

+TG WUHAN ARCHITECTURAL GLASS CO.,LTD.

Established in 2010 Low-E Glass

Fiberglass Business

+ TAIWAN TAOYUAN FACTORY

Put into operation at 1990

Fiberglass Reinforced/Fiberglass Fabric

+ TAIWAN LUKANG FACTORY

Put into operation at 1998

Fiberglass Fabric

+ TAICHIA GLASS FIBER CO.,LTD.

Established in 2010

Fiberglass Fabric

+ TAICHIA CHENGDU GLASS FIBER CO.,LTD.

Established in 2011(EST.2015-1Q put into production)

Fiberglass Fabric

+ TAICHIA BENGBU GLASS FIBER CO.,LTD.

Established in 2012(EST.2016-1Q put into production)

Fiberglass Reinforced



TJG, 300,448 M²(450 acre)



TWAR, 222,000 M²(333 acre)



TXY, 452,703 M²(679 acre)



TT, 181,181 M²(271 acre)



TAH, 572,643 M²(858 acre)



TGF, 323,539 M²(485 acre)



TTAR, 199,525 M²(300 acre)



TCD, 362,668 M²(544 acre)

Business Division

TGI TAIWAN GLASS IND.CORP. Establishment in 1964

Solar Business

Automotive Glass Business

+TG FUJIAN PHOTOVOLTAIC GLASS CO.,LTD.

Established in 2008 Photovoltaic Glass

+TG YUEDA SOLAR MIRROR CO.,LTD.

Established in 2011 Solar Mirror

+ TAIWAN AUTOGLASS IND. CORP.

Established in 1998 Automotive Glass

+TG YUEDA AUTOGLASS CO.,LTD.

Established in 2010 Automotive Glass

Container & Tableware Glass Business

+TAIWAN HSINCHU FACTORY

Put into operation at 1967

Glass Container/Glass Tableware/Glass Kitchenware

Salt Chemical

+ SHIHLIEN CHEMICAL INDUSTRIAL JIANGSU CO.,LTD.

Established in 2009

Soda Ash/Ammonium Chloride



FPG, 388,822 M²(583 acre)



TYSM, 266,400M²(400 acre)



TS, 129,090 M²(173 acre)



TYAU, 132,755 M²(199 acre)



SCJ, 2,000,010 M²(3,000 acre)

manufacture basement composition

TG Group

01 TAIWAN GLASS IND. CORP.

FLAT GLASS

- TAICHUNG FACTORY
- 0.3 CHANGPIN FACTORY
- 03-1 TG TECO VACUUM INSULATED GLASS CORP.
- TG QINGDAO GLASS CO., LTD.
- TG CHANGJIANG GLASS CO., LTD.
- 06 TG KUNSHAN GLASS CO., LTD.
- TG CHENGDU GLASS CO., LTD.
- TG HUANAN GLASS CO., LTD.
- TG DONGHAI GLASS CO., LTD.
- TG TIANJIN GLASS CO., LTD.
- TG XIANYANG GLASS CO., LTD.
- 12 TG TAICANG ARCHITECTURAL GLASS CO., LTD.
- TG ANHUI GLASS CO., LTD.
- TG WUHAN ARCHITECTURAL GLASS CO., LTD.
- QINGDAO ROLLED GLASS CO., LTD.
- 16 LUKANG FLAT GLASS FACTORY

FIBERGLASS REINFORCED . FIBERGLASS FABRIC

- 16 LUKANG FACTORY
- TAOYUAN FACTORY
- 18 TAICHIA GLASS FIBER CO., LTD.
- 19 TAICHIA CHENGDU GLASS FIBER CO., LTD.
- 20 TAICHIA BENGBU GLASS FIBER CO., LTD.

PHOTOELECTRIC GLASS

- 21 TG FUJIAN PHOTOVOLTAIC GLASS CO., LTD.
- 22 TG YUEDA SOLAR MIRROR CO., LTD.

GLASS CONTAINER TABLEWARE & **KITCHENWARE**

- 23 HSINCHU FACTORY
- 23-1 HARIO TG GLASS CORP.

AUTOMOTIVE GLASS

- TAIWAN AUTOGLASS IND. CORR.
- 25 TG YUEDA AUTOGLASS CO., LTD.

SILICA SAND

- TG HANZHONG SILICA SAND CO., LTD.
- 27 TG FENGYANG SILICA SAND CO., LTD.
- YINAN SILICA SAND CO., LTD. 28
- 29 TG ZHANGZHOU SILICA SAND CO., LTD.

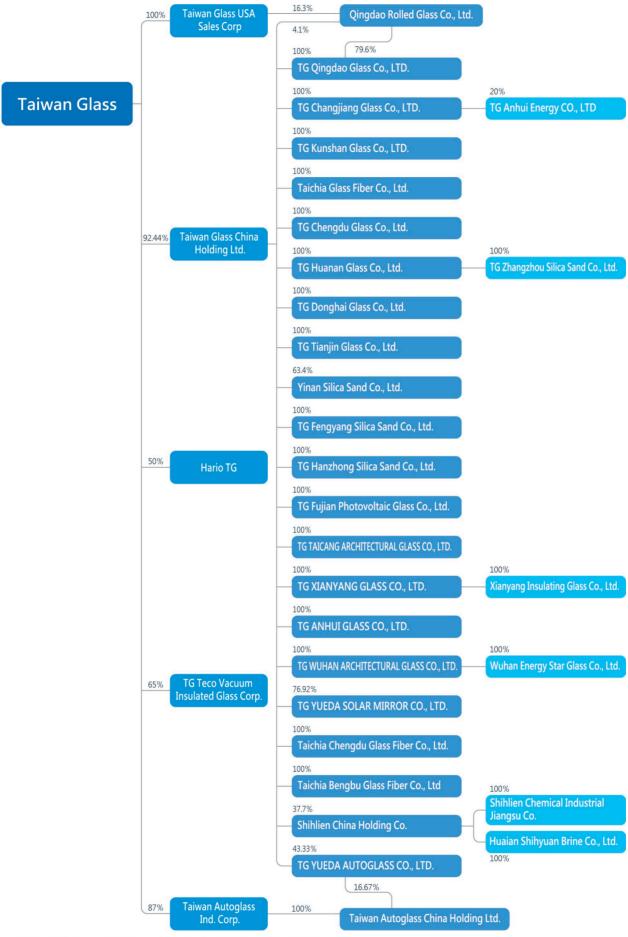
SODA ASH

- 30 SHIHLIEN CHEMICAL INDUSTRIAL JIANGSU CO., LTD.
- 31 HUAIAN SHIHYUAN BRINE CO., LTD.

2014 Highlights

- •TG Donghai Glass Co., Ltd. DHG-3 Plant Production
- •TG's Affiliated Enterprises

Relating companies of TG



Note: TG's financial statement excludes Shihlien China Holding Co.

1.1.2 Products and services





Taiwan Glass implments advanced technologies and company-wide quality management to provide customers with satisfying products while staying in compliance with any product-related laws and regulations.

Flat glass

Policy: Flat glass is a material generally used in many areas of life, including building curtains, interior decorations, safety and protection, solar panels and even electronics.

Container, tableware and kitchenware

TG has introduced the advanced manufacturing and processing equipment for borosilicate glass and is developing TG's private brand.

Fiber glass

In order to meet the demands from handheld mobile devices that are getting lighter and thinner and the demand for high performance material, Taiwan Glass continues to develop ultra thin glass fabric and high-end fiber glass products.

Objective: TG will adopt world-class technologies, accumulate our own R&D experience, advance our technologies and improve the research and development of new products. TG has received multiple product quality and environmental certificates. TG, in response to the global trend of environmental protection, has reduced the pollutants and impact to the environment from the manufacturing process. TG will continue to develop greener and more energy-saving products.

Flat glass

In the future, TG will increase capacity for low-power vaccum glass. Combined with coated glass, which is more energy-saving, the pair can conserve even more energy. TG will continue to promote the use of insulated glass to the public.

Container, tableware and kitchenware

In addition to the current ISO 9000, ISO 14000 I and ISO 22000, TG's Hsinchu factory is discussing acquiring the ISO 50001 certification to further conserve energy and reduce carbon emissions.

Fiber glass

As TG develop products of various performance levels, TG will adjust manufacturing processes to reduce emissions and energy consumption.

Innovative technologies. Excellent quality. Lower cost. Reasonable prices.

Product development. Perfect services.

Measures:

Flat glass

TG is dedicated to the development of insulated glass and invested capital to establish a production line for vacuum insulated glass. TG upgraded the Low-E glass production line in 2014 to develop coated glass that is even more energy-saving.

Container, tableware and kitchenware

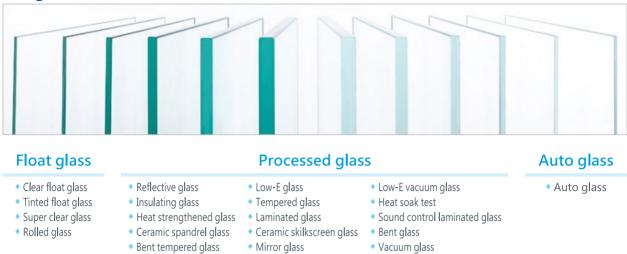
In reponse to clients' requests and a higher export ratio, TG imported advanced inspection equipment from France worth millions, which can fully detect flaws that previous equipment and manual inspection cannot find. In addition to sending employees to Europe to learn about the latest technologies, TG has recently established a management trainee program to ensure that the management know-how can be passed over to the next manager.

Fiber glass

TG has established a recycling system for water used in the manufacturing process. At TG, we strive to remove any environment-impacting materials from our manufacturing process.

Taiwan Glass' main products include flat glass, fiber glass and glassware. In 2014, there was no incidence of violation of any regulations related to product health and safety, labeling and promotion from Taiwan Glass products. No sale of any Taiwan Glass products was banned. Taiwan Glass, in 2014, was never involved in any anti-competitive, anti-trust or monopolization litigations.

Flat glass



Flat glass is the core product of Taiwan Glass. Taiwan Glass manufactures its products mostly in Taiwan and China. TG's major markets include Taiwan, China, Japan, South Korea, North America, Middle-East, Australia, Europe, South Africa and so forth.

Technical Assistance Agreement (TAA)

- 1980 TAA with Pilkington PLC (UK) for the introduction of float glass production know-how.
- 1984 Off-line sputtering coating technology and equipment from Leybold AG (Germany).
- 1999 Off-line sputtering & Double Low-E coating technology and equipment from Applied Films (USA).
- 2003Off-line sputtering & Double Low-E coating technology and equipment from Von Ardenne (Germany).
- 2012 Developed continuous production process of VIG with Teconano.

Our flat glass products all meet the requirements of CNS. Some products met EU's CE Marking and US ANSI requirements while some have received the Green Building Certification from the Ministry of the Interior. No lead or copper is used in the production of silver mirror to prevent heavy metal pollution. TG also spares no efforts in promoting heat soaking on tempered glass. Tempered glass, after being heat soaked, if fractured, will break into small and harmless fragments. For laminated glass, the PVB interlayer withstands penetration from impact. Even if the glass cracks, splinters will adhere to the interlayer and not scatter. In comparison with other kinds of glass, laminated glass has much higher strength to resist shock, burglary, burst and bullets. Energy-saving glass including insulating, coated and vacuum glass has better insulation than float glass. It can reduce heat transfer between inside and outside a building, air-conditioning consumption and indirectly lower green-house gas emissions.











IGCC



ISO-9001

ISO-14001/SGS

CNS

PAS MARK Laminated Glass

Tempered Glass

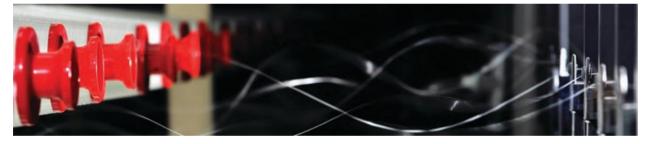
Insulating Glass

Clear Float Glass Low-E Insulating Glass Tinted Float Glass LVC Reflective Glass Tempered Glass Laminated Glass





Fiber glass



Glass fabric

- Glass yarn
- Glass fabric
- Direct roving
- Chopped strand mat (Powder type)

Glass fiber

- Conventional roving
- Chopped strand mat (Emulsion type)
- Woven roving
- Chopped strand

Our Fiber Glass Department actively promotes the application of glass fiber in daily life products. Compared to metal supporters, glass fiber has better resistance to corrosion and elements. Glass fiber is low-cost, more durable and has great a strength/weight ratio. Different types of glass fabric, based on their structures and features, are extensively used in thermal insulation, heat insulation, fire proof material and reinforcement.

TG' glass fiber products all meet RoHS and REACH requirements. All the 2014 inspection reports are listed below. For food contact glass fiber products, a total of 4 meet US FDA standards; 2 meet EU's 10/2011 regulation and have Germany's BfR approval; 2 meet France's requirements for drinking water.













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Glassware



Glassware

- Linquor, wine & beer
- Food jar, pepper, spice sauce, oil & vinegar
- Soft drink, juice & milk
- Pharmaceutical
- Cobalt blue

Tableware

- Bowls and plates
 Water tumbler
- Wine glass
- Color
- Ashtravs
- Mugs • Storage jar & box
- Candleholder

Kitchenware

- Tea pot
- Pitcher
- Bubble ball • Storage jar
- Coffee pot • Glass cover

Advantages of glass containers

Glass containers, with excellent transparency, showcase the real color of anything inside the container. They also have the advantages of easy sealing and flavor preservation. Furthermore, glass containers can be heated up gradually without deforming. TG's glass containers come in various shapes. A suitable container can further highlight your product's texture.

Lightweight Bottle Technology

TGI began acquiring German NNPB glass-blowing technology in 1983 in order to meet the needs of the market and enhance environmental protection. This technology produces attractive, lightweight bottles of uniform thickness. More recently, TGI has participated in technological cooperation with Germany's Heye-Glass Group, producing more than 200 million bottles per year. Light weight bottles are the product of future trends in the glass container market. Besides helping customers cut production costs, light-weight bottles are environmentally friendly, as their production consumes less resources and energy.

Environmental Protection and Waste Glass Recycling

From an environmental standpoint, glass containers are your ideal packaging choice, 100% recyclable. TGI has long been involved actively in enhancing the glass recycling system, and in 1996 established a waste glass recycling factory to raise the recycling rate throughout Taiwan, fulfilled corporation's Social Responsibility.

The manufacturing facility of container, tableware and kitchenware has received FSSC 22000 certification. All products meet Taiwan's Sanitation Standard for Food Utensils, Containers and Packages. TG can also provide products that meet RoHS and REACH standards based on clients' requests. For our heat-resistant products, all of our baby feeding bottles meet EU's latest EN 14350 standard. All of our coffee pots come with heat-resistant labeling. TG has established a waste glass recycling factory where waste glass is cleaned and recycled. This company periodically sends samples from this factory to SGS to test for lead content. Due to an increase in export-share, TG has an USD 1,500,000 global product liability insurance covering all the products.

















1.1.3 Organizations

TG has been actively participating in various cross-strait organizations and activities to make exchanges with other companies in the industry and help one another grow. This year, TG's chairman was elected as the chairman of the Chinese National Association of Industry and Commerce, Taiwan. The table below lists all the organizations that TG participated in 2014:



Organization	Title	
Chinese National Association of Industry and Commerce	Chairman	
Taiwan Composites Association	Chairman	
Taiwan Glass Industry Association	Chairman	Note 1

_ ,"	











Organization	Title
Chinese National Federation of Industries	Vice Chairman
Taiwan Chamber of Commerce & Industry	Chairperson of board of supervisors
Straits Exchange Foundation	Director
Straits Economics & Cultural Interchange Association	Managing Director
Chinese Association for Reinforced Plastic	Managing Director
Chinese Association for Reinforced Plastic	Director
Cross-Strait CEO Summit	Director
Chinese Association for Industrial Technology Advancement	Member
Taiwan Printed Circuit Association	Member
Taiwan Photovoltaic Industry Association	Member
Taiwan Green Building Material Council	Member
Taiwan Weaving Industry Association	Member
Taiwan Flat Panel Display Materials & Devices Association	Member
Taoyuan Guanyin Industrial Park Association	Member
Taichung Harbor Related Industrial Park	Member
Lukang Changhua Coastal Industrial Park	Member

Note 1: Stepped down as chairman and became chairperson of board of supervisors

1.1.4 Honors

Head office

TG joined the Energy Conservation Service Corp by the Bureau of Energy under MOEA and was awarded for its outstanding performance for the past 3 years.





Taichung Factory

The Taichung Factory was awarded with SGS' "15 years Merit Award" in 2014. This award recognized TG's contributions to the global environment. The announcement was published in the issue 120 of "Manager Today" in November 2014.



Lukang Flat Glass Factory, Lukang Factory

The Lukang factory participated in the toxic disaster prevention and rescue exercise of Changhua County and Changhua Coastal Industrial park regional hands-on exercise in 2014.



Model worker commendation at Changhua Coastal Industrial Park Service Center in 2014



Changhua County model worker commendation, 2014

Hsinchu Factory

Our Hsinchu Factory was awarded with SGS' "15 Years Merit Award" in 2014.



1.2 Operation Summary

Our philosophy

We seek to leverage our strong financial foundation, global perspective, and steady, progressive operating strategy to make Taiwan Glass a highly effective organization characterized by outstanding achievement.

Business strategy

Create strong customer relationships by adopting advanced technology, delivering outstanding quality and comprehensive service at reasonable prices to satisfy customer needs, reward investors, provide for employees, and make a lasting contribution to society.

Our goals

Utilize advanced technologies in tandem with Total Quality Management (TQM) to provide products that meet customer needs.

Our founder, Lin Yu-Chia, founded TG to help Taiwan establish its own glass industry. TG started with a capital of NT\$150 million, which has now grown to NT\$23.8 billion. TG manufactures float glass, Low-E glass, vacuum insulated glass, electronic grade glass fabric, fiberglass reinforced, solar mirror, photovoltaic glass, auto glass and container, tableware and kitchenware. TG, as the leader in the cross-strait glass industry, has always focused on the core business of glass. Taiwan Glass, facing a market that is growing more international and free everyday, continues to formulate strategies to improve our product quality and promote applications of energy-saving glass with high added-value in order to increase profits and enjoy steady growth to repay our shareholders and take care of our employees. TG also spares no efforts in environmental protection and energy conservation, which are a corporate's social responsibilities. Looking to the future, TG promises to adopt advanced technologies and company-wide quality control to provide clients with satisfying products. This is and will always be our unchangeable promise.

1.2.1 Operation and finance

Under the Chinese government's policy, the growth of the glass market has slowed down and outdated production lines have been terminated, bringing stability to the market. TG's overall performance in 2014 was better than 2013, the whole year Operating Performances are improved slightly also. With optimistic predictions for the 2015 economy, TG is expecting a growth in profit in 2015. In 2014, TG's operating revenue was NT\$14.16 billion, 9.2% higher than 2013; operating gross margin was 15.3%, 97.55% higher than 2013. TG's net income of this period was NT\$150 million, 117.1% higher than 2013.

Finance

Condense profit and loss statement

Unit: 1,000 NTD

Items	2013	2014
Operating revenue	12,966,911	14,159,321
Operating costs	11,962,886	11,994,912
Gross profit	1,004,025	2,164,409
Operating expenses	1,904,242	2,144,891
Operating income (loss)	-900,217	19,518
Net profit (loss)	-896,175	153,261
Earning per share (dollar)	-0.38	0.06
Personal expenditure	2,613,692	2,404,912

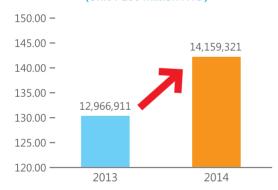
Note 1: All figures have been audited and attested by accountants

Note 2: TG passed a dividend in 2014.

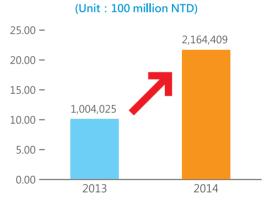
Note 3: Personal expenditure includes monthly salary, subsidies, overtime pay, labor/health insurance fees, benefits, bonuses and pensions.

Note 4: Tax payable was 0 for 2013 and 2014.

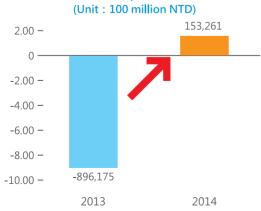
Operating revenue (Unit: 100 million NTD)



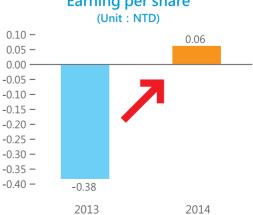
Gross profit



Net profit

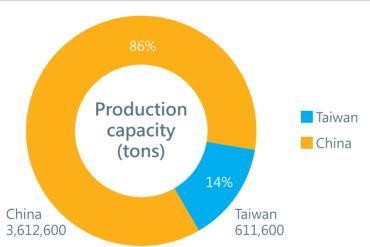


Earning per share



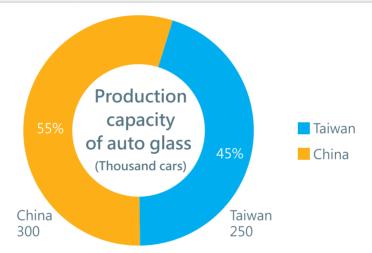
Product manufacturing and marketing

Production capacities in 2014							
Dradust	Taiwan		China		Total		
Product	Furnaces	Metric tons	Furnaces	Metric tons	Furnaces	Metric tons	
Float glass	2	340,000	12	3,192,000	14	3,532,000	
Electronic grade ultra-thin glass	1	15,000	-	-	1	15,000	
Photovoltaic cover glass	-	-	1	219,000	1	219,000	
Solar mirror	-	-	1	72,000	1	72,000	
Rolled glass	-	-	1	39,600	1	39,600	
Glass fabric	1	20,000	5	90,000	6	110,000	
FRP fiberglass rein- forced	1	60,000	-	-	1	60,000	
Glass container	6	165,600	-	-	6	165,600	
Glass tableware/kitch- enware	2	11,000	-	-	2	11,000	
Total	13	611,600	20	3,612,600	33	4,224,200	



Total production capacity of Low-E glass in 2014								
Droduct	Taiwan		China		Total			
Product	Production line	1,000 M ²	Production line	1,000 M ²	Production line	1,000 M ²		
Low-E glass	1	4,000	9	31,400	10	35,400		
Low-E vacuum glass	1	300	-	-	1	300		
Total	2	4,300	9	31 ,400	11	35,700		

Total production capacity of auto glass in 2014						
	Taiwan		China		Total	
Product	Production line	Thousand cars	Production line	Thousand cars	Production line	Thousand cars
Auto glass	1	250	1	300	2	550



Sale areas of main products in 2014

Flat glass: Domestic sale and joint-venture account for 90% while export accounts 10%. Mainly exported to Asia, Central & South America, Australia, Europe, Africa and North America.

Glass fabric and glass fiber: Domestic sale: 41%. Export:59%. Mainly exported to Europe, USA, China, Japan, South Korea, Middle-East, Southeast Asia, New Zealand and Australia.

Glass container: Domestic sale: 60%. Export: 40%. Mainly exported to USA, New Zealand, Australia, China and South Korea.

Glass tableware/kitchenware: Tableware: Domestic sale: 75%. Export: 25%. Mainly exported to Japan, South Korea, Germany and Australia. 80% of kitchenware was exported to China.



Domestic market share					
Flat glass: 80%	Flat glass Taiwan Glass 80%	Other 20%			
Glass fabric: 35%	Glass fabric Taiwan Glass 35%	Other 65%			
Glass fiber: 55%	Glass fiber Taiwan Glass 55%	Other 45%			
Glass container: 35%	Glass container Taiwan Glass 35%	Other 65%			
Glass tableware/kitchenware: 35%	Glass tableware /kitchenware Taiwan Glass 35%	Other 65%			

Government R&D subsidies

(a)New Product Development Project under MOEA's Technology Research & Development Program:

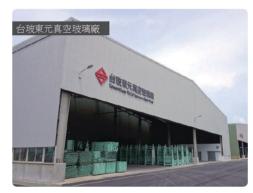
Project title	Description	Period	Funds (Unit: 1,000 NTD)
Optoelec- tric Grade Ultra-Thin Soda Lime Glass De- velopment Project	Collaboration with Industrial Technology Research Institute's Material and Chemical Research Laboratories on developing opto- electric grade ultra-thin soda lime glass. Project is still ongoing.	September 1, 2014 ~ February 28, 2016	Project total subsidy: 20,000 As of 2014, the project was granted a total of 10,000 in subsidy, which was received in February 2015

(b)Industrial Technology Development Program by Department of Industrial Technology, MOEA:

Project title	Description	Period	Funds (Unit: 1,000 NTD)
Devel- opment Project for Low Ener- gy-Cous- ming Vac- uum Glass and Con- tinuous Process	Development collaboration with Technano and Technology Research Institute's Material and Chemical Research Laboratories. The project was completed in July 31, 2014	December 1, 2012 ~ July 31, 2014	Subsity: 15,880 granted for TG. TG received a total of 15,115: 2012: 9,657 2013:5,458







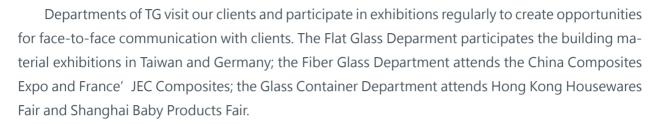
TG Teco vacuum glass factory

1.2.2 Customer satisfaction

Here at TG, we value our customers' opinions and conduct a customer satisfaction survery every 6 or 12 months periodically. The survey covers quality consistency, professional skills, cooperation over urgent orders, sales representative's attitudes, complaint handling and feedback replies. TG analyzes our customers' feedbacks and convenes meetings to formulate responsive measures or improvement strategies. In 2014, various surveys showed over 85% of customer satisfaction across TG's various departments.







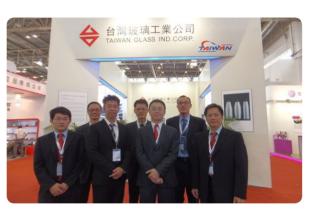
computer passwords. TG did not violate any client's privacy or misplace any client's classified infor-



mation in 2014.











1.3 Corporate Governance

Create strong customer relationships by adopting advanced technology, delivering outstanding quality and comprehensive service at reasonable prices to satisfy customer needs, reward investors, provide for employees and make a lasting contribution to society.

TG advocates and acts upon the principles of operational transparency and respect for share-holder rights. We believe that one basis for successful corporate governance is a sound and effective Board of Directors. We firmly believe in successful corporate governance as the foundation of stable corporate operations, which allow TG to provide high quality products and services and promote long-term corporate value. Our corporate governance policy is formulated based on Corporate Governance Best Practice Principles for TWSE/GTSM Listed Companies and other related laws and regulations. In line with this principle, TG's Board of Directors has established Remuneration Committee, which shares responsibilities of the Board. Remuneration Committee has a written charter approved by the Board and the committee chairperson regularly reports to the Board on its activeties and actions. In 2014, TG established the "CSR Report Promotion Group", which is responsible of managing corporate social responsibility data in every area.

TGI 17th Directors / 19th Supervisors (2012-2015)

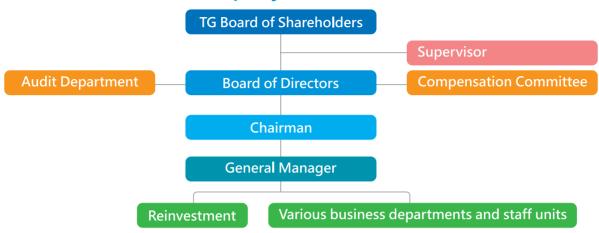


Chairman	Lin, P F Since 1967				
President & CEO	Lin, P S Since 1967				
Independent Directors	Lin, F C Since 2012	Chen, C C Since 1988	Hwang, T Y Since 2012		
Directors	Lin, P C Since 1976 Lin, C H Since 2000	Chang, P S Since 2009 Lin, C Y Since 2004	Lin, H T Since 1988 Lin, C M Since 2006	Su, Y T Since 1996 Chen, C C Since 2009	Lin, B T Since 2009
Supervisors	Hsieh, K T Since 2009				

Note: Legal person supervisor Lim Ken Seng Kah Kih Co., Ltd and Hsu Li-Ling resigned on August 27, 2014.

1.3.1 Corporate Governance Structure

Company structure



Board of Directors

TG's 2014 Board of Directors included 15 directors. Each director, supervisor and legal person/representative has rich academic or business operation experience. Among them, 3 were independent directors and 1 was a supervisor. TG's sustainability relies on these directors' rich knowledge, insight and sense of business. Each director has a 3-year term, elected by the shareholders' meeting from among the persons with disposing capacity. Directors may be eligible for re-election. A chairman of the board of directors shall be elected among the directors. The chairman will lead the board of directors on behalf of the company. Taiwan Glass' chairman does not serve as the company's CEO concurrently. The board meeting is held at least once in each quarter and TG held 7 board meetings in 2014. There are two types of shareholder meetings: regular and special. Regular shareholder meetings are held at least once a year, convened by the board of directors based on the law within six months after close of each fiscal year. Special shareholder meetings are held based on the law when necessary.

Title	Name	Gender	Job title/experience	Concurrent position at TG
Chairman	Lin Por Fong	Male	TG general manager	None
Director	Lin Por Shih	Male	TG managing director	General manager
Director	Lin Por Chun	Male	TG managing director	None
Director	Yun San Corpo- ration Chang Po Shin	Male	Chairman, Chang Hwa Bank	None
Director	Lin Han Tong	Male	Director, Bo Chung Invest- ment Chairman, Bo Chi Investmen	None
Director	Tai Feng Invest- ment Su Yu Ted	Male	GM, Fiber	COO, Fiber

Title	Name	Gender	Job title/experience	Concurrent position at TG
Director	Tai Feng Invest- ment Lin Chia Hong	Male	GM, China Prod.	COO, China Prod.
Director	Tai Feng Invest- ment Lin Chia Yo	Male	VGM, Fiber	GM, Fiber
Director	Tai Chien In- vestment Lin Chia Ming	Male	VGM, Finance	GM, Finance
Director	Ho Ho Invest- ment Chen Cheng Chang	Male	Plant Director, Lukang Plant	None
Director	Ho Ho Invest- ment Lin Bao Tsun	Male	Plant VGM, Taichung Plant GM, Flat Glass R&D	GM, New Glass
Inde- pendent director	Lin Feng Cheng	Male	Minister of the Interior Minister of Transportations and Communications	None
Inde- pendent director	Chen Chin Chi	Male	Teaches at NTU Tax Reform Committee Member VP/Chairman, Wan Hai Lines	None
Inde- pendent director	Huang Chin Yuang	Male	Director, TWSE	None
Supervisor	San Kong Cor- poration Hsieh Kuo Tong	Male	Chairman, The Second Credit Cooperative of Keelung Chairman, Ji Chuang Corpo- ration	None

Note: 12 directors over the age of 50; 3 directors between 30 and 50.

Duties of the Board of Directors

The Board of Directors is the center of the company's major decisions. The board is responsible for hiring and supervising the company's management as well as the company's overall performance. The board's second responsibility is guiding the management team. TG's board of directors listens to the management team's reports periodically, which also cover economic and environmental protection issues. The board also spends a lot of time communicating with the management, which has to propose company strategies to the board. The board evaluates the feasibility of these strategies, keeps track of their progress and urges the management team to make adjustments when needed.



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Remuneration Committee

To build a sound remuneration system for this company's directors, supervisors and managers, the Remuneration Committee Charter (referred to as "this charter" hereafter) was drafted based on Regulations Governing the Appointment and Exercises of Powers by the Remuneration Committee of a Company Whose Stock is Listed on the Stock Exchange or Traded Over the Counter. This committee aims to, professionally and objectively, evaluates the remuneration policy and system for this company's directors, supervisors and managers. The committee offers relevant suggestions to the board of directors for decision-making when needed. Members of this committee shall be appointed by resolution of the board of directors after nominations by the chairman. The committee shall not be fewer than three members, one of whom shall be the convener. Members of this committee shall meet the professional qualification requirements and be independent based on Article 5 and Article 6 in Regulations Governing the Appointment and Exercises of Powers by the Remuneration Committee of a Company Whose Stock is Listed on the Stock Exchange or Traded Over the Counter.

Title	Name	Gender	Job title/experience	Concurrent position at TG
Convener	Hwang Chin Yuang	Male	Director, TWSE	None
Member	Chen Chin Chi	Male	Teaches at NTU Tax Reform Committee Member VP/Chairman, Wan Hai Lines	None
Member	Su Sun Mao	Male	VP, Fiberglass Fabric Sales	None

Duties of the Remuneration Committee

- 1. Review this charter and propose suggestions for revision periodically.
- 2. Set and periodically review annual and long-term performance objectives, remuneration policy, system, standard and structure for this company's directors, supervisors and managers.
- 3. Periodically evaluate the progress of this company's directors, supervisors and managers on their performance goals and set individual remuneration package.

This committee, when fulfilling the aforementioned duties, will do so based on the following principles:

- 1.Ensure that the company's remuneration meets legal standards and is capable of attracting talents.
- 2. With respect to the performance assessment and remuneration of directors, supervisors and managerial personnel of the company, it shall refer to the typical pay levels adopted by peer companies, and take into consideration individual work hours, work duties, progress on personal goals, performance in other positions, company's remuneration for other workers with equal positions and the reasonableness of the correlation between remuneration and company's progress on short-term and long-term goals, company's finance, individual performance, company performance and future risk exposure.

- 3.Shall not encourage directors and managerial personnel to engage in actions that exceed the company's risk appetite for better remuneration.
- 4.It shall take into consideration the characteristics of the industry and the nature of the company's business when determining the ratio of bonus payout based on the short-term performance of its directors and senior management and the time for payment of the variable part of remuneration.
- 5. Members of this committee will not be allowed to discuss or vote over any decisions regarding their own remuneration

"Remuneration" as used in the preceding four paragraphs includes cash compensation, stock options, profit sharing and stock ownership, retirement benefits or severance pay, allowances or stipends of any kind, and other substantial incentive measures. Its scopes shall be consistent with that of remuneration for directors, supervisors and managerial officers as set out in Regulations Governing Information to be Published in Annual Reports of Public Companies. Remuneration for the directors and managerial personnel at this company's subsidiaries, which requires a decision from this company's board of directors, will be submitted to the board for discussion after this committee offers its suggestions for the matter.

Internal Audit Department

The Internal Audit Department (IAD) of TG is an independent unit under the board of directors. IAD has a suitable number of eligible auditors who, in addition to regular presentations during the board meetings, report to the chairman, supervisors and independent directors on a regular basis or when necessary. This company has its own Internal Audit Implementation Rules, based on which the IDA reviews and assesses the company's internal control system, business performance and efficiency. The IDA then offers timely suggestions for improvement to ensure that the internal control system is implemented continuously and effectively. Its scope of audit covers all operations of this company and our subsidiaries. The IAD mainly conducts audits based on the audit plan passed by the board of directors. The audit plan is based on recognized risks. The IAD also conducts audit on a case-by-case base when necessary. The aforementioned general and case-by-case audit help the company's management keep track of the internal control functions and understand existing flaws or potential risks in time. The internal audit reviews the self-inspections of all units and subsidiaries. The self-inspection results, the internal control flaws and any matters that need improvement discovered by the IAD will be reported to the chairman and board of directors as a reference in the evaluation of the internal control system's effectiveness and the foundation of Management's Reports on Internal Control.

1.3.2 CSR Report Promotion Group

In 2014, TG established the CSR Report Promotion Group, which communicates with our stake-holders and incorporate the results in our CSR report. Our CSR report discloses any economic, environmental and social issues resulting from our business activities. The group, which follows the "P-D-C-A" concept, investigates the issues that stakeholders care about and has all units assess and review the company's operation and responsive strategies. The group is also responsible for

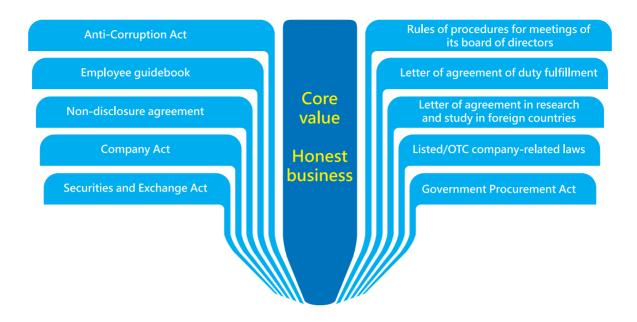


The Secretary Department periodically reports to the convener for operation results and issues that stakeholders care about. Every year after the draft is compiled and edited, members on the editor team will review and revise relevant content and figures before sending the report to all department supervisors for a review. The final draft, after being verified by a unbiased 3rd party, will be sent to the chairman for another review before publishing.



1.4 Honest Business

"Honest Business" is always TG's core principle and the company's promise and responsibility to our stakeholders. TG's board of directors and management have, in various public occasions, vowed to run an honest business. The company's rules of procedures for meetings of its board of directors, employee guidebook, letter of agreement of duty fulfillment, non-disclosure agreement, letter of agreement in research and study in foreign countries and other promotional documents all include anti-corruption principles. TG also holds seminars to educate employees and make sure that each employee understands the company's agreements and regulations. This company has Legal and Audit Departments to ensure that all departments follow any rules and regulations related to this company's business, including Company Act, Securities and Exchange Act, Anti-Corruption Act, Government Procurement Act and any other laws related to listed and OTC companies and other business activities.



Avoidance of Conflict of Interest

TG's rules of procedures for meetings of its board of directors include clauses for avoidance of conflict of interest for directors. If any director or a juristic person represented by a director is an interested party with respect to any agenda item, the director may express his/her opinions and answer questions at the respective meeting. When the relationship is likely to prejudice the interests of the company, the director may not participate in discussion or voting on that agenda item, and further, shall enter recusal during discussion and voting on that item and may not act as another director's proxy to exercise voting rights on that matter. Furthermore, this company has professional and unbiased independent directors, who offer unbiased and objective suggestions based on their expertise and experience as the company formulates strategies. The board of directors will fully consider the independent directors' opinions when discussing any agenda. Any reasons or opinions for agreement or objection will be recorded while staying in line with the principle of avoidance of conflict of interest to fully protect this company's interests.

Anti-Corruption

Taiwan Glass tolerates no corruption, bribery or extortion. The employee handbook, letter of agreement of duty fulfillment and other promotional documents all include anti-corruption standards. During new employee orientations, Taiwan Glass makes sure to help each new employee understand relevant agreements and rules. In 2014, no employee of Taiwan Glass was involved in corruption, bribery or extortion. Any donations or sponsorships from Taiwan Glass to other parties will be processed according to relevant laws and regulations as well as the company's internal rules to prevent bribery or illegal political donations Taiwan Glass did not make any political donations in 2014.

Complaint Mechanism

As Taiwan Glass pursues growth, the company has, as an honest business, established its accounting and internal control systems to ensure that all operations in the company stay in line with relevant laws and regulations, including Company Act, Securities and Exchange Act and any other laws related to listed and OTC companies and other business activities. This company has a dedicated line, email address to which employees can file their complaints. There is also an email address on the company's website that the public can use to file complaints or provide suggestions.

Company website: www.taiwanglass.com

1.5 Risk Management

1.5.1 Risk Management Strategy

To prevent continuous operation risks and risk of sudden disruption of operation, Taiwan Glass has all departments conduct comprehensive risk evaluations and reviews periodically, implement various planned risk management measures for a sound and comprehensive risk management. The risk management involves lowering the possibility and reducing the impacts of recognized risks. Lowering business risk exposure, improving crisis management and sustainability are the objectives of risk management.



Taiwan Glass' recognized risks, countermeasures and responses in 2014

To achieve economic growth, sustainable environment, shared prosperity, lower the possibility and reduce impacts of risks, Taiwan Glass has actively introduced management systems including product quality, product security, environmental protection, health, and energy management as

Quality System

countermeasures in the face of risks.

Excellent product quality, which meets the clients' needs and offer better economic benefits, only comes from a sound quality management system. All factories under Taiwan Glass meet the standard of ISO 9001. Flat glass products have received CNS, Green Building Label from Ministry of the Interior, CSi certificate from Australia and IGCC certification from the US. Our fiber glass products have received DNV certification from Norway and GL certification from Germany.





1.5.2 Introduction of a management system



































Environmental, Health and Safey

As the global ecology faces drastic changes, Taiwan Glass, as a member of the global village, is fully aware of the importance of environmental protection to this planet's sustainability. Therefore starting in 1999, one after one all of our factories introduced ISO 14001 and obtained certification. Our Taichung factory obtained the ISO 14064-1 certification in 2008, which specifies principles and requirements at the organization level for quantification and reporting of greenhouse gas emissions and removals. This ISO standard effectively reduces greenhouse gas emission and helps protect the ecology system on earth.











Product Health & Safety

Product safety is the top priority in the manufacturing and management of products at TG. It is our responsibility to help our clients feel confident about our products. To better our product safety management, our Hsinchu factory introduced ISO 22000 (food safety management) for production hazard control and management. The factory also obtained FSSC 22000 certification. Our Taoyuan factory also obtained Lloyd's Register's shipbuilding safety certification and TÜV tableware manufacturing certification.







Product Transportation Safety

To provide a better and more convenient customs clearance environment and ensure safe transportation of import/export goods from the beginning to the end, TG introduced AEO and obtained AEO certification in 2012.



Energy Management

Since the Kyoto Protocol came into effect, global warming and climate change have become important sustainability issues. Reduction in greenhouse gas emissions has become a priority in policy-making in many countries. TG, to fulfill its corporate social responsibility, has reduced greenhouse gas emission, improve energy efficiency and carried out energy management. In 2014, TG introduced ISO50001:2011 and the Taichung factory was certified on November 21, 2014 and received the certificate from Bureau Veritas Certification Taiwan.



Finance & Accounting

TG prepares financial reports based on Regulations Governing the Preparation of Financial Reports by Securities Issuers and International Financial Re-



porting Standards, International Accounting Standards, International Financial Reporting Interpretations approved by the Financial Supervisory Commission.

1.6 Social Care and Participation

To give back to the society, TG founded Taiwan Glass Foundation which participates in charitable activities all over Taiwan. This foundation aims to bring the community closer, promote school development, assist communities and encourage TG's own employees to participate in charitable activities to give back to the society. In addition to taking actions to give back to the society, the foundation also leads and encourages other organizations to participate in charitable activities to make our society a better place.

Donations in 2014

	Organization Title	Total Donation (NTD)
1	Taiwan Federation of Industry	1,350,000
2	Straits Economic & Culture Interchange Association	110,000
3	Taiwan Chamber of Commerce & Industry	120,000
4	Taipei New Generation Social Welfare Foundation	800,000
5	Cloud Gate Culture & Arts Foundation	5,207,518
6	Taiwan Golf & Culture Club	10,000
7	Social Affairs Bureau of Kaohsiung City Government	8,000,000
	Total	15,597,518

Foundation Activities

Year	Activity	Location	Descriptions		
2014	Scholarship	Taipei City	Presented NT\$10,000 of scholarship to 129 students.		
	Scholarship	Taipei City	Presented NT\$10,000 of scholarship to 143 students.		
2013	Culture & Art	Taipei City	Purchased 131 tickets to the movie "Beyond Beauty – Taiwan From Above"		
	Scholarship	Taipei City	Presented NT\$10,000 of scholarship to 196 students.		
2012	Art Exhibition	Taipei City	Co-organized and sponsored "Alvaro Siza: The Beauty of Function" .		
	Scholarship	Taipei City	Presented NT\$10,000 of scholarship to 180 students.		
2011	Art Exhibition	Taipei City	Co-organized and sponsored "Alvaro Siza: The Beauty of Function" .		
	Scholarship	Taipei City	Presented NT\$10,000 of scholarship to 160 students.		
	Movie Premiere	Taipei City	Co-organized special screening for "Let the Wind Carry Me" with 200 attendants. TG used this opportunity to promote excellent Taiwanese movies and develop more talents in the movie industry.		
2010	Green Building Lecture	Taipei City	"Taipei Beautiful: Green Building Lecture": 300 participants. TG worked with Department of Urban Development, Taipei City Government on this urban renewal plan. In addition to renovating old houses, this project also aims to make buildings more environment-friendly.		

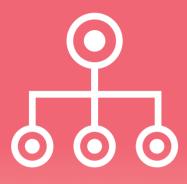




Community Care

TG's Lukang factory has a LCD writing tablet at the Yarn Twisting, Weaving and Factory Affairs Department to help the employees communicate with the hearing-impaired workers. Teachers from the Tsz-Ai Hospice also visits these hearing-impaired workers at the Lukang factory and will increase the number of visits when there are new hearing-impaired workers to 3 to 4 days a week. TG, from this point forward, will spare no efforts in creating a better and more diverse working environment for workers with disabilities.

2.Corporate Social Responsibility Management



- 2.1 Identify and Communicate with Stakeholders
- 2.2 Management of Major Aspects of CSR



2 Corporate Social Responsibility Management



2.1 Identify and Communicate with Stakeholders2.1.1 Identify Stakeholders

TG's CSR Promotion group, after referring to the stakeholders of other companies in the industry, discussed with various department supervisors and listed TG's stakeholders in 8 categories, including shareholders/investors/financial institutions, employees, clients/consumers, suppliers, contractors, sub-contractors, dealers and government institutions/competent authorities.



2.1.2 Communicate with Stakeholders

TG believes that a company's sustainable development relies on good communications with stakeholders. In addition to continuous interactions with stakeholders in various ways, TG's website also lists an email address to communicate with stakeholders: tgi@taiwanglass.com. Stakeholders can write to this email address inquiring about product information, business opportunities, service for investors, job opportunities and corporate social responsibility. TG has dedicated personnel to handle all the emails sent to this address and forwards them to the responsible departments. Taiwan Glass also takes complaints very seriously and always tries to solve the issues and make adjustments when there are complaints. TG has the following communication platforms with stakeholders:

Stake- holders	CSR Ques- tionnaire	Issues	Methods and frequencies of communication
Shareholders Investors Financial institutions		Economic per- formance/ Corporate governance/ Anti-corrup- tion	 Report revenue information regularly (reports the revenue of the previous month on the 10th of current month) Annual financial report and individual financial statement: published within 3 months after the end of a fiscal year. Annual shareholder meeting: Convened within 6 months after the end of a fiscal year Spokesperson and acting spokesperson: telephone number and email. The "Information Disclosure" section on the company website lists TG's financial statements, annual financial reports, stock affairs, audits and major news. Investor conference: non-regular.
Employees	TG sent out CSR issue question-naires to all 8 categories of stakeholders and recovered 140 valid questionnaires, which served as reference in TG's corporate social responsibility report.	Occupation- al health & safety/hiring/ training & education/ employee benefits	 Internal information system: Send and publish information to company employees any time. Mutual communication between company operator and the management (at least once a year). Telephone line, fax and email for complaints (any time): Employees can file complaints about sexual harassments. TG will send dedicated personnel to handle any complaints. Face to face meetings between the management and union representatives: regular. Regular/non-regular meetings with various organizations for communication (e.g. labor-management meeting, welfare committee).
Clients Consumers		Product health & safety Marketing & communica- tion Customer satisfaction Legal compli- ance Client privacy	 Customer support email (non-regular). Client satisfaction survey: once a year for flat glass and figer glass clients and once every 6 months for container & tableware clients. Participate relevant product exhibitions to understand our clients and the current market trend: The flat glass department attends building material exhibitions in Taiwan and Germany every two year; The Fiber Glass Department attends the China Composites Expo and the JEC Composites in France every year; The Container / Tableware Department attends the Hong Kong Housewares Fair and the Children-Baby-Maternity Expo in Shanghai every year.

Stake- holders	CSR Ques- tionnaire	Issues	Methods and frequencies of communication
Suppliers		Anti-corrup- tion Supplier eval- uation Procurement policy	 Use telephone, fax or email to communicate with suppliers and contractors. Any information will be forwarded to the responsible department which will take actions to handle any reported issues. Supplier evaluation: There is an evaluation every quarter.
Contractors		Anti-corrup- tion Procurement policy Occupational health & safe- ty	 Questionnaire: once a year. Communicate over face-to-face meetings or phone calls. Construction contractors have to fill out safety commitments before entering our factories for any construction work.
Sub-con- tractors	TG sent out CSR issue question-naires to all 8 categories of stakeholders and recov-	Anti-corrup- tion Supplier eval- uation Procurement policy	 Questionnaire: once a year. Sub-contractor evaluation (non-regular). Complaint line, fax or email for sub-contractors (non-regular). Any information will be forwarded to the responsible department which will take actions to handle any reported issues.
Dealers	ered 140 valid questionnaires, which served as reference in TG's corporate social responsi- bility report.	Anti-corrup- tion Economic per- formance Procurement policy	 Non-regular visits (or contact via phone calls/email) serve as a communication platform between the clients and the company. These visits will help TG understand the clients' needs and help them solve issues at hand. Annual client satisfaction survey. Attend the Taipei building material exhibition every year and the building material exhibition in Germany every two years.
Govern- ment insti- tutions Competent authorities		Legal compliance Environmental protection Safety culture	 Maintain a good interaction with the competent authorities and attend the public hearings held by the competent authorities (non-regular). We distribute the regulations identified and fines to the responsible department by our management system to contact with competent authorities. Each factory has a dedicated department to handle documents and discussions with the local competent authorities. Invite government/competent authorities to visit the factory and energy-saving product launch press conferences (non-regular).

Note: The questionnaires for the last report were collected near the end of the year. Since there was no major events in 2014, this report used the questionnaires from 2013 for evaluation.

2.2 Management of Major Aspects of CSR



While preparing the corporate sustainability report in 2014, TG implemented materiality analysis, hoping that with its systematic analysis, the report would be able to identify the sustainability issues that stakeholders are interesting in and to what extent the managers believes such issues would impact the company's sustainability. The results will serve as reference for information disclosure in the report and help facilitate effective communications with stakeholders.



The editing team of our CSR report has used the stakeholders identified by other companies in the same industry and listed our own **8 categories** of stakeholders after discussing with various department supervisors.



The issues can be collected from external and internal sources. The external sources include the G4 Sustainability Reporting Guidelines published by Global Reporting Initiative. First of all, the categories and aspects listed in GRI's G4 Guidelines will be the foundation. Secondly, major international issues and standards will be included. These two will be compiled into a list of concerned aspects, which will be first reviewed by the stakeholder representatives into a preliminary list of concerned aspects. The internal sources include feedbacks and opinions from stakeholders collected from various sources.



Taiwan Glass' 2014 analyzed the questionnaires from 2013. The questionnaires on level of concern to the issues was given to different stakeholders and the company's management. The results from the questionnaires were used to determine the weights of evaluation standards. In 2014, TG collected 150 valid questionnaires, including 140 on attention of concern and 10 on level of impact (filled out by TG managers).

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Ranking substantial issues

In 2014, TG listed 23 major aspects based on the results from questionniares to stakeholders and the management and company's internal discussions. Each issue, under different evaluations, has different rankings and weights. The management also assigned these issues with different rankings based on their level of impact on the company's sustainability. Based on the aforementioned information, each issues was assigned with a risk priority number, which determines its priority and helps the company formulate effective management policies in each aspect.



After various analyses, TG has determined the rankings of major aspects, formulated corresponding chapters and analyzed their boundaries. In the future, TG will continue to improve management practices and disclose related information in our corporate social responsibility reports.

Economic Performance /

Procurement Practices

Human Righ

Non-discrimination / Collective Bargaining / Child Labor / Forced or Compulsory Labor / Preservation of Human rights / education Indigenous Rights / **Human Rights Assessment Supplier / Human Rights Assessment /** / Human Rights Grievance

CSR GRI G4 **Aspects**

Environmental

Materials / Energy / Water / Biodiversity / Emissions / Effluents and Waste / **Products and Services /** Compliance / Transport / Overall / Supplier Environmental Assessment / **Environmental Grievance Mechanisms**

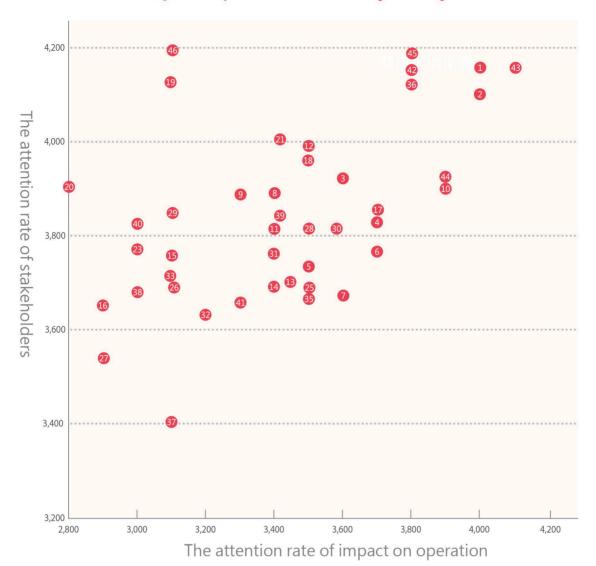
Labor Practices and

Employment / Labor/ Management Relations Occupational Health and Safety / Training and Education / Diversity and **Equal Opportunity / Equal Remuneration** for Women and Men /Supplier **Assessment for Labor Practices** / Labor Practices -Grievance Mechanisms

Social

Local Communities / Anti-Corruption / Public Policy / Anti-competitive behavior / Compliance / **Supplier Assessment** for Impacts on Society / **Grievance Mechanism for Impacts on Society**

Major Aspects Materiality Analysis





Rankings of major aspects (after analysis), corresponding chapters and boundary analysis

*indicates significant relevance. TG, in the future, will improve management practices and disclose related information in our corporate social responsibility report via supplier CSR assessment.

Rank-		Corresponding chapters	Disclosing	In	ternal	External		
ings	Aspects		entity	TG	Subsidi- ary	Suppliers	Contrac- tors	Sub-con- tractors
1	Economic Performance	1.2 Operation Overview	Headquarter and each manufactur- ing facility	•	*			
2	Product and Service Labeling	1.1.2 Products and Services	Headquarter and each manufactur- ing facility	*	*	*		
3	Customer Privacy	1.2.2 Customer Satisfaction	Headquarter and each manufactur- ing facility	•				
4	Customer Health and Safety	1.1.2 Products and Services	Headquarter and each manufactur- ing facility	*	*	*		
5	Anti-corrup- tion	1.4 Honest Business	Headquarter and each manufactur- ing facility	*	*	*	*	*
6	Effluents and Waste	3.1 Environment Sustainability Management Policy 3.2 Green Production	Each man- ufacturing facility	*	*	*		*
7	Compliance	3.1 Environment Sustainability Management Policy	Headquarter and each manufactur- ing facility	•	•	•	•	•
8	Labor/Man- agement Relations	4.1.2 Employee Welfare	Headquarter and each manufactur- ing facility	*	*			

c	6	
J	C	

Rank-		Corresponding	Disclosing	In	ternal		External	
ings	Aspects	chapters	entity	TG	Subsidi- ary	Suppliers	Contrac- tors	Sub-con- tractors
9	Employment	4.1 Employee Relations	Headquarter and each manufactur- ing facility	•				
10	Procurement Practices	5 Supply Chain Management	Headquarter and each manufactur- ing facility	*	*			
11	Energy	3.1 Environment Sustainability Management Policy 3.2.2 Energy Consumption	Each man- ufacturing facility	*	*			
12	Compliance	4.1.2 Employee Welfare	Headquarter and each manufactur- ing facility	*	*	*	*	*
13	Occupational Health and Safety	4.3 Employee Workplace Safety Man- agement	Headquarter and each manufactur- ing facility	•			•	
14	Child Labor	4.1.1 Taiwan Glass Manpower Structure	Headquarter and each manufactur- ing facility		*	*	*	
15	Compliance	1.1.2 Products and Services	Headquarter and each manufactur- ing facility	*	•			
16	Emissions	3.1 Environment Sustainability Management Policy	Each man- ufacturing facility	*	*	*		

Rank-		Corresponding	Disclosing	Internal		External		
ings	Aspects	chapters	entity	TG	Subsidi- ary	Suppliers	Contrac- tors	Sub-con- tractors
17	Impact of Products and Services	3.1 Environment Sustainability Management Policy 3.2 Green Production	Each man- ufacturing facility			*		
18	Material	3.1 Environment Sustainability Management Policy	Each man- ufacturing facility	*	*	*		
19	Water	3.2.5 Water Manage- ment	Each man- ufacturing facility			•		
20	Training and Education	4.1.3 Employee Training and Education	Headquarter and each manufactur- ing facility	*	*			
21	Overall	3.1 Environment Sustainability Management Policy	Each man- ufacturing facility	•				
22	Non-discrimi- nation	4.1.1 Taiwan Glass Manpower Structure	Headquarter and each manufactur- ing facility	*	*	*	*	•
23	Diversity and Equal Oppor- tunity	4.1.1 Taiwan Glass Manpower Structure	Headquarter and each manufactur- ing facility	•				

Note: Manufacturing facilities include Taiwan Glass' Taichung factory, Lukang plat glass factory, Changpin factory, Taoyuang factory, Lukang factory and Hsinchu factory

3.Environment Sustainability



- 3.1 Environment Sustainability Management Policy
- 3.2 Green production
- 3.3 Climate Change Strategy
- 3.4 Green Products



3 Environment Sustainability

Environment sustainability management results in 2014:



Total Environmental Expenditure

Taiwan Glass' 2014 environmental expenditure was **220 million** NTD.



Recycling Policy

In 2014, **50.76%** of the material used in production at our container/ tableware & kitchenware plant was recycled glass.





The Taichung factory obtained **ISO 50001**:2011 certification (energy management) in November, 2014.

Compared to 2013, the energy consumption of our flat glass production dropped by 5.90% and 10.94% for fiber glass.



Greenhouse Gas Management

Compared to 2013, the greenhouse gas emission of our flat glass production dropped by 5.67% and 11.02% for glass fiber.



Energy Conservation and Carbon Reduction

In 2014, the energy conservation and carbon reduction measures helped all TG factories save a total of 2.93 million kWh, $59,000m^3$ of natural gas and reduce 1,644 tons of carbon dioxide in greenhouse gas emission.



Water

Compared to 2013, the water consumption in the production of flat glass dropped by 10.71% in 2014, 5.39% for fiber glass and 1.21% for container, tableware and kitchenware.

Pollution Prevention



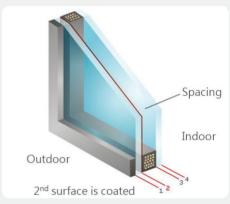
Compared to 2013, among the air pollutants from all factories in 2014, the emission of NOx dropped by **2.52%**, **14.68%** for SOx and **11.07%** for particulate matter. We also recycled up to 35.02% of our packing material.

Green Products



Low-E Glass





Advanced Insulating Glass Technology



Vaccum Insulated Glass



Lightweight Bottle Technology

3.1 Environment Sustainability Management Policy

Ever since its founding, Taiwan Glass has always concentrated on the glass business. The company has continued to improve quality of various glass products, spared no efforts in protecting the environment and energy conservation and fulfilled its social responsibility in order to achieve sustainable development. Meanwhile, Taiwan Glass has formulated its own environmental and energy policy. By improving energy efficiency, implementing energy-conserving technologies, developing energy-saving products, carrying out energy management and establishing indicators for and managing various materials, electricity consumption, water consumption, effluent, waste, greenhouse gas emission and product energy consumption, Taiwan Glass is able to lower its pollution, reduce product energy consumption and greenhouse gas emission. With energy conservation and waste reduction, Taiwan Glass aims to reduce the impact from its productions and products on the environment.



protection laws and requirements. At TG, we have a environment management system that allows participation from every member of the company, which with proper execution and performance reviews can help promote the concept of environmental protection among our employees and develop their contingency response ability through education and training. We improve production efficiency, effectively prevent pollution and increase the efficieny and recycling rate of various types of energy and resources. We also communicate with our suppliers and clients over environmental protection issues.



Policy

We follow energy-related regulations and conduct priority procurement of energy-saving equipment. TG improves energy efficiency and performance, effectively implement our energy management system and have every employee participate in energy conservation and carbon reduction. We ensure the availability of information and resources and periodically review and update our policy. Developing energy-saving glass products, reducing greenhouse gas emissions and promoting the awareness of green production are just some of this company's efforts to fulfill our corporate social responsibility.



Implement Environment Management System:

All Taiwan Glass factories have obtained ISO 14001 certification (environmental management system) and pass internal and external audits every year. All of our factories meet the requirements of ISO 14001 and effectively conserve energy and reduce waste.

Participate in the Enactment of Environmental Regulations:

TG participated in many draft amendment meetings on the NOx emission standards in the glass industry. This helps TG keep track of the latest legal requirements and formulate the best environmental policy and management practices for the company.

Improvement to Environmental Facilities:

The latest desulphurization equipment was added to our TF-5 production line in September 2014. The production line's emission standard meets the latest legal requirements and the reduced emissions of pollutants help lower its impact on the environment.

Implementation of a New Energy Management System:

Based on corporate social responsibility and the pursuit of green production and sustainability, our Taichung factory obtained ISO 50001:2011 energy management system certification on November 21, 2014 received the certificate from Bureau Veritas Certification Taiwan.

Development of Environment-Friendly Products:

Taiwan Glass is dedicated to the research and development of green products. By developing products that can conserve more energy and reduce more carbon emissions, our products can have a smaller impact on the environment. Our Low-E Insulating Glass was certified green building material. In 2014, TG developed a new generation of energy-saving products – Vaccum Glass and Triple Low-E Glass. The production of these products requires less air-conditioning and therefore reduces greenhouse gas emissions.

Energy-Saving Equipment Procurement:

Most equipment at all TG factories has been in use for one or 2 decades. Since these equipment consumes more energy, all factories have been making improvement to the equipment or upgrading them. For example, we have replaced the frequency converters on the fans and motors at all facotires and replaced all the bulbs with LED or T5 bulbs.

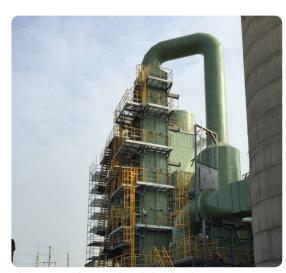
Energy Using Efficiency Upgrade

Glass industry is a high energy-consuming industries, to effectively reduce energy using, TGI has been put into production technology improvement and re-planning production's capacity, such as complete the flat glass production capacity re-planning in June 2014. Under the premise of output unchanged, reached 4.03% reduction in energy consumption per unit of production, upgrade energy using efficiency.

Our Taichung, Lukang Flat Glass, Changhua Coastal, Taoyuan, Lukang and Hsinchu factories are all located inside industrial parks and have all passed environmental impact assessments. These factories are not in conservation areas or protected habitats. All activities, products and services of Taiwan Glass do not have a significant impact on the biodiversity in conservation areas or areas known for their biodiversity. No factory has ever received any complaints about affecting conservation areas.

Environmental Expenditure

Taiwan Glass continues to invest in environmental equipment, pollution processing, environmental management system and environmental education and training for our staff. Such investment is made to help us stay in compliance with environmental regulations, reduce our pollution and achieve sustainable environment management. TG's environmental expenditure in 2014 was 220 million NTD, 33% higher than 2013. In 2014, our Taichung factory's capital expenditure was mostly spent on air pollution prevention system.



The new exhaust desulphurization system at the Taichung factory

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Unit: 1,000 NTD

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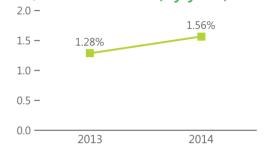


Environmental Expendi- ture (Unit: 1,000 NTD)
165,660
220,209

Number **Amount** 1 Air pollution prevention 85,543 2 Water pollution prevention 48,854 3 Waste disposal 84,622 4 Toxic chemicals 31 5 Others 1,159 Total 220,209

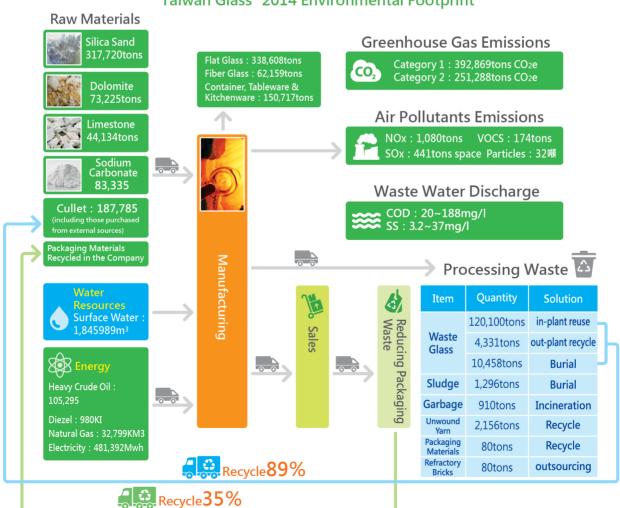
Environmental expenditure (by year) 250,000 -220,209 200,000 -165,660 150,000 -100,000 -50,000 -0 -2014 2013

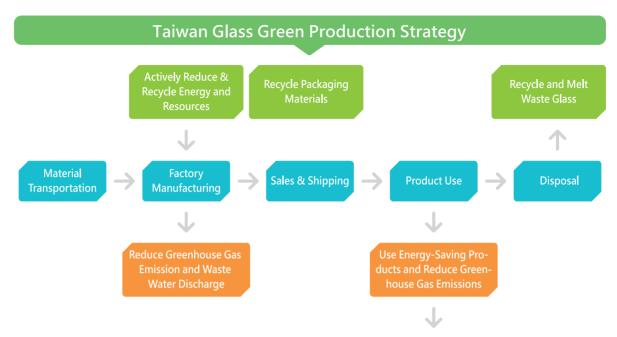
Environmental expenditure /revenue ratio (by year)



3.2 Green production

Taiwan Glass' 2014 Environmental Footprint





The resource consumption figures help Taiwan Glass evaluate its material efficiency in production. Under the trend of environmental protection and eco-designs, Taiwan Glass is dedicated to improving material efficiency and reducing material consumption in production. Greenhouse gas emissions, air pollution, effluent and waste figures help TG evaluate its environmental cost in production and continue to reduce waste and lower the company's environmental impact.

3.2.1 Material Consumption and Recycling

Taiwan Glass has been optimizing the use of material in our productions. By reducing the use of material, using recycled scrap glass and packing material, we are able to reduce waste and lower production cost, to achieve both economic and environmental benefits.



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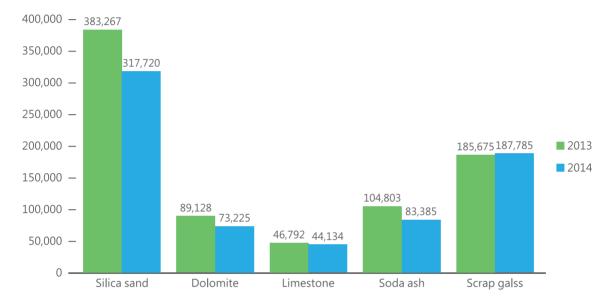




Material Consumption

Taiwan Glass' main products include flat glass, fiber glass and glassware. The major materials used in production include silica sand, limestone, dolomite, soda ash and recycled scrap glass. In 2014, TG used approximately 318,000 tons of silica sand, more than any other material. The consumption of these materials is listed below:

	Silica sand	Dolomite	Limestone	Soda ash	Scrap galss
2013	383,267	89,128	46,792	104,803	185,675
2014	317,720	73,225	44,134	83,335	187,785



Note: Other materials including kaolinite, colemite and nepheline are also used in production. However they are not listed here due to smaller quantities.

Environmental Protection and Recycle of Scrap Glass

Glass is highly recyclable and therefore does not affect the environment significantly. Thanks to this feature, in the future the government and the society certainly will support the use of glass as packing material due to environmental concerns. In recent years, TG has been dedicated to participating and building a recycle system for scrap glass. The company has built a scrap glass recycling plant in 1996 in order to encourage the recycle of scrap glass in Taiwan and fulfill the company's corporate social responsibility.

Glass Container Factory

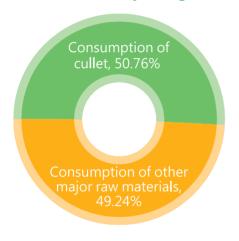
By recycling and reusing the blemished products and scraped glass products, our Hsinchu plant is able to lower the consumption of ore and reduce our environmental impact. Used glass containers are collected at recycle stations and then transported to our Hsinchu factory by various recycling companies. The useable containers will be picked out before being washed and crushed into cullet. The cullet then will be remelted into new glass containers. This practice reduces waste and ore consumption, helping protect the environment.

Scrap glass is not waste in the glass industry. Instead, it is a material needed in the production of glass. Glass containers, a product that consumers are most familiar with, are a major product in the glass industry. By mixing scrap glass in the raw material during the production can yield considerable environmental and economic benefits. In 2014, our glass container factory used up to 109,000 tons of recycled glass, which accounted for 50.76% of the raw material used in production.

Unit: Ton

	Consumption of cullet	Consumption of other ma- jor raw materials	Ratio to the raw materials
2013	98,363	114,079	46.30%
2014	108,631	105,364	50.76%

Ratio of recycled glass used in the glass container factory





Flat Glass Factory

Taiwan Glass' flat glass factory uses cullet in production. Cullet melts at a lower temperature than other types of raw materials and therefore can help conserve energy and reduce greenhouse gas emissions.

In 2014, our flat glass factories used a total of 79,000 tons of recycled glass, accounting for 18% of all the raw materials used.

Unit: Ton

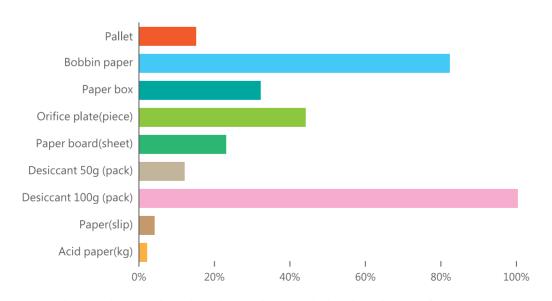
	Consumption of cullet	Consumption of other materials	Ratio to the raw materials
2013	87,312	459,381	15.97%
2014	79,154	358,809	18.07%



Recycle of product packing material

In addition to recycling waste glass, Taiwan Glass also recycles the packing material of our products. This can reduce cost and lower the products' environmental impact.

2014 Packing Material Recycle Rate						
Item	Recyled	Used	Recycle Rate			
Pallet	7,936	54,261	15%			
Bobbin paper	909,610	1,103,122	82%			
Paper box	18,316	56,736	32%			
Orifice plate(piece)	55,468	125,224	44%			
Paper board(sheet)	22,795	97,491	23%			
Desiccant 50g (pack)	16,090	130,090	12%			
Desiccant 100g (pack)	2,849	2,849	100%			
Paper(slip)	7,089	172,080	4%			
Acid paper(kg)	13,537	827,211	2%			



Note: The recycle rate is based on the number recycled and used in TG's factories

3.2.2 Energy Consumption



We follow energy-related regulations and conducts priority procurement of energy-saving equipment. TG improves energy efficiency and performance, effectively implement our energy management system and have every employee participate in energy conservation and carbon reduction. We ensure the availability of information and resources and periodically review and update our policy. Developing energy-saving glass products, reducing greenhouse gas emissions and promoting the awareness of green production are just some of this company's efforts to fulfill our corporate social responsibility.

TG's factories mainly rely on energy resources including electricity, heavy crude oil, natural gas and diesel. The company does not generate electricity nor sell energy (electricity, thermal energy, cold energy or steam). All TG factories are dedicated to improving the energy efficiency during the production of glass. Adding heat regenerators and implementing the best oxygen-fuel combustion available in our furnaces can help lower operation cost and reduce the environmental impact. Energy consumption at all TG factories is listed in the table below. Compared to 2013, the energy consumption during the production of flat glass dropped by 5.90%, 10.94% for fiber glass and glass container went up by 10.43%

Energy Consumption of Various Products, 2014							
	Flat glass	Fiber glass	Container, tableware & kitchenware	Total	Calorific value (GJ)		
Heavy crude oil (KL)	62,419	15,997	26,879	105,295	4,231,344		
Diesel (Liter)	639,940	80,420	260,018	980,378	34,473		
Natural gas (M³)	575,536	19,072,838	13,150,211	32,798,585	1,098,359		
Electricity (kWh)	124,549,577	245,855,373	110,988,000	481,392,950	1,732,995		

Flat glass energy consumption intensity							
	2013	2014	Energy consumption inter	nsity			
Total GJ from heavy crude oil, diesel, natural gas and electricity	3,301,000	2,998,505	(GJ/flat glass (ton)) 9.5 – 9.41 9 – 8.86				
Total production output of flat glass (tons)	350,785	338,608	8.5 —				
Energy consumption intensity (GJ/flat glass (tons))	9.41	8.86	8 2013 201	4			

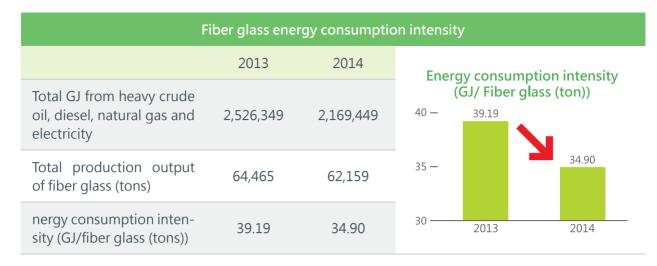












Container, tableware & kitchenware energy consumption intensity							
	2013	2014	_				
Total GJ from heavy crude oil, diesel, natural gas and electricity	1,659,102	1,929,217	Energy consumption intensit (GJ/ Container, tableware & kitchenware (ton)) 13 – 12.80				
Total production output of container, tableware & kitchenware (tons)	143,139	150,717	12 - 11.59				
Energy consumption intensity (GJ/ container, tableware & kitchenware (tons))	11.59	12.80	102013	2014			

Note: Energy heat content is based on the Greenhouse Gas Emission Factor Chart 6.0.1

3.2.3 Greenhouse Gas Inventory



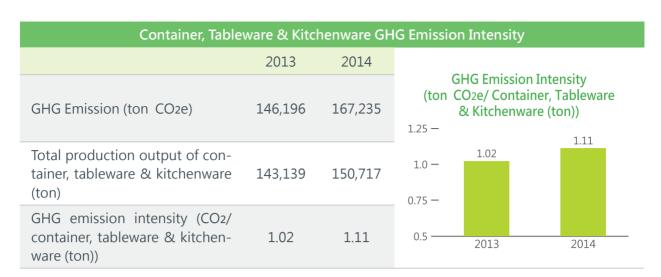
Every member of the Taiwan Glass is contributing to energy conservation, carbon reduction and greenhouse gas emission reduction. We also promote the awareness of green production and fulfill our corporate responsibility.

Taiwan Glass' greenhouse gas emissions can be divided into two categories: direct and indirect. The direct category includes the energy used during production, such as heavy crude oil, diesel and natural gas. The indirect category mainly consists the electricity purchased from external sources. Please note that this report does not include the 3rd category or fugitive emission sources and only lists major emission sources. In 2014, Taiwan Glass emitted approximately 640,000 tons of CO₂e. Compared to 2013, the emission from flat glass dropped by 5.67%, fiber glass dropped by 11.02% and container, tableware & kitchenware increased by 8.64%. In total TG reduced emission by 40,216 tons.



Flat Glass GHG Emission Intensity						
	2013	2014	GHG E	mission Intensity		
GHG Emission (ton CO2e)	288,366	262,580	(ton CO 0.85 – 0.80 –			
Total production output of flat glass (ton)	350,785	338,608	0.75 —	0.78		
GHG emission intensity (CO ₂ / flat glass (ton))	0.82	0.78	0.70 201	.3 2014		

Fiber Glass GHG Emission Intensity						
	2013	2014	GHG Emission Intensity			
GHG Emission (ton CO2e)	249,811	214,342	(ton 4.0 – 3.8 –		Fiber Glass (ton))	
Total production output of fiber glass (ton)	64,465	62,159	3.6 — 3.4 — 3.2 —		3.45	
GHG emission intensity (CO ₂ /fiber glass (ton))	3.88	3.45	3.0 ———	2013	2014	



Note: Figures do not include emissions from the headquarter building.

Note: Energy heat content emission factors are based on the Greenhouse Gas Emission Factor Chart 6.0.1 with the "Control" approach.

Note: Emission factor for electricity is based on the 2013 GHG emission factor published by the Bureau of Energy, MOEA.

3.2.4 Energy Conservation & Carbon Reduction

Taiwan Glass mainly relies on electricity, heavy crude oil, natural gas and diesel. In 2012, our Hsinchu factory participated in the voluntary GHG emission reduction program initiated by MOEA and was certified by the Taiwan Green Productivity Foundation, which was commissioned by MOEA. The Taoyuan factory participated in the "Industrial GHG Management Guidance Program" by Industrial Development Bureau, MOEA in 2009. The factory reduced its CO2 emission by 61,647.3 ton between 2011 and 2013, a true testament to the factory's efforts and dedication to GHG emission reduction and energy management.

Based on corporate social responsibility and the pursuit of green production and sustainability, our Taichung factory introduced ISO 50001:2011 (energy management system) and was certified on November 21, 2014 with the certificate from Bureau Veritas Certification Taiwan. The main purpose was to provide a structure for necessary procedures by establishing energy management principles and methods. The structure will allow TG to optimize its energy efficiency without affecting current operations while staying in line with the company's strategies and objectives. On top of this, the Plan-Do-Check-Action mechanism can continue improving the way TG uses energy. By lowering energy cost and reducing greenhouse gas emissions, Taiwan Glass will achieve sustainability and be more environment-friendly. The experience from the Taichung factory will be replicated at other factories. The energy management system at the Taichung factory keeps tracks of and compares current energy consumption with the year before. The system also has a reduction standard for oil and electricity consumption within the factory.

Energy conservation and carbon reduction measures and results from 2014 are listed in the table below. In 2014, TG conserved a total of 2.934 million kWh of electricity, 59,000 m3 of natural gas and reduced 1,644 tons of CO2e in emission.

Energy conservation and carbon reduction measures and results at Taichung factory					
Measures	Energy conserved	Amount conserved	CO2 reduced (ton)		
Replaced T8 bulbs with T5 bulbs at all central control rooms	Electricity (KWH)	31,510	16.4		
Shorter hours of operation for air conditiong- ing at electric panel rooms and panel cooling units	Electricity (KWH)	56,251	29.4		
New chiller units	Electricity (KWH)	20,586	10.7		
2 new high performance air compressors	Electricity (KWH)	602,904	314.7		
	Total		371.3		





Energy conservation and carbon reduction measures and results at Lukang flat glass factory					
Measures	Energy conserved	Amount conserved	CO2 reduced (ton)		
Fans above loader machine stay off	Electricity (KWH)	28,372	14.8		
High limestone crushing efficiency	Electricity (KWH)	27,720	14.5		
Other measures	Electricity (KWH)	59,334	31.0		
	Total		60.3		

Energy conservation and carbon reduction measures and results at Changpin factory			
Measures	Energy conserved	Amount conserved	CO2 reduced (ton)
Centralized production of coated glass for 3 months in 2014	Electricity (KWH)	188,976	98.6
Added ball float valves in the sinks of the washing machines, which increases the water level in cycles and reduces the load on the water pumps	Electricity (KWH)	90,834	47.4
For 3 months in in 2014, the tempering furnaces were heated up before production instead of staying at a constant temperature	Electricity (KWH)	10,200	5.3
	Total		151.4



Ball float vlaves in the sinks of washing machine



Higher water level in cycles lower the load on the water pumps

Energy conservation and carbon reduction measures and results at Taoyuan factory CO₂ reduced Energy **Amount** Measures conserved conserved (ton) All chopped glass fiber products are dried Natural Gas 86.1 45,806 using only waste heat (M3)Disconnect the power to one non-operation-Electricity 72,571 37.9 al chiller (KWH) Diesel (L) 210 Other measures 8.4 Electricity 14,990 (KWH) Total 132.3



All chopped glass fiber products are dried using only waste heat



Reduced power consumption for warping machine

Energy conservation and carbon reduction	on measures and	results at Lukar	ng factory
Measures	Energy conserved	Amount conserved	CO2 reduced (ton)
Low power mode for condensing water pumps in the winter	Electricity (KWH)	95,108	49.6
Stopped operation of the air compressors of the batching machine during the first shift	Electricity (KWH)	236,442	123.4
TW MD-1~4 SUPPLY FAN Low power/speed mode for the TW MD-1~4 SUPPLY FAN	Electricity (KWH)	567,461	296.2
TL-1 SB NO.2 PLANT AIR COMP Added frequency converters to TL-1 SB NO.2 PLANT AIR COMP	Electricity (KWH)	415,279	216.8
Lowered hot water supply to LIS and reduced operating hours for the heaters	Electricity (KWH)	194,507	101.5
Lower power consumption for FORMIA winding machine	Electricity (KWH)	69,288	36.2
Higher velocity for glass fabric specification 1506	Electricity (KWH)	33,628	17.6
Replaced 50000KV A MTR2 with 30000KVA MTR1 for factory-wide power supply to reduce transformer iron loss	Electricity (KWH)	88,213	46.0
Reduced power consumption of hot water pumps	Electricity (KWH)	30,041	15.7
	Electricity (KWH)	175	10.7
Other measures	Natural Gas (M³)	5,666	10.7
	合計		913.8

Energy conservation and carbon reduction measures and results at Hsinchu factory					
Measures	Energy conserved	Amount conserved	CO2 reduced (ton)		
Replaced#1 Lehr with Burner	Natural Gas (M³)	8,100	15.2		
	Total		15.2		

Note 1: The tables above combined all items with carbon reductions under 10 tons. The energy conserved was converted to carbon reduction based on Greenhouse Gas Emission Factor Chart 6.0.1. All the reductions were from category 1 and 2.

Note 2: Amount of electricity saved was calculated as power saved times operating hours. Amount of natural gas saved was calculated as the amount reduced.

3.2.5 Water Management



TG improves water efficiency and conducts priority procurement of water-conserving equipment. We promote awarenesss of green production and fulfill our corporate social responsibility.

Facing drastic climate changes, development and distribution of water has become a major issue for countries worldwide. Therefore water management, conservation and water shortage contingency plans have become an integral part in climate change risk management and disaster adaptation for businesses. In light of this, TG is fully committed to water conservation. In addition to upgrading our facilities and equipment, we also educate our employees to conserve water by changing their water-use behavior to help TG conserve even more water.

All TG factories do not affect the water resources in the region while obtaining water. All the water comes from the Taiwan Water Corporation and accounts for less than 5% of the corporation's water supply. All water sources to TG factories are listed in the table below.

Factory	Water Source	Amount
Changpin		
Lukang (includ- ing the flat glass factory	Taiwan Water Corpora- tion 11 th Branch	The branch currently supplies 366,374 tons of water daily. Changhua Coastal and Lukang plants use 1,678 tons of water daily, accounting for only 0.46% of the daily supply.
Taichung	Taiwan Water Corpora- tion 4th Branch	The branch currently supplies 1,545,589 tons of water daily. Taichung factory uses 166 tons of water daily, accounting for only 0.01% of the daily supply.
Hsinchu	Taiwan Water Corpora- tion 3 rd Branch	The branch currently supplies 767,629 tons of water daily. Hsinchu factory uses 1,750 tons of water daily, accounting for only 0.23% of the daily supply.
Taoyuan	Taiwan Water Corpora- tion 2 nd Branch	The branch currently supplies 1,208,574 tons of water daily. Taoyuan factory uses 1,463 tons of water daily, accounting for only 0.12% of the daily supply.

In 2014, all TG factories consumed approximately 1.85 million tons of water. Compared to 2013, water consumption intensity for flat glass dropped 10.71%, 5.39% for fiber glass and 1.21% for container, tableware & kitchenware TG's water consumption in 2014 was 102,638 tons lower than 2013.

2014 Product Water Consumption						
	Flat Glass Factory	Fiber Glass Factory	Container, table- ware & Kitchen- ware Factory	Total		
2014 Water Consumption (Ton)	174,653	1,032,580	638,756	1,845,989		

Flat Glass Water Consumption Intensity						
	2013	2014	Water Consumption Intensi			
Water Consumption (Ton)	202,627	174,653	(Water/ flat glass (ton)) 0.60 - 0.58			
Total production output of flat glass (Ton)	350,785	338,608	0.55 — 0.52			
Water consumption intensity (Water /flat glass (tons))	0.58	0.52	0.50 2013 2014			

Fiber Glass Water Consumption Intensity						
2013 20		2014	Water Consumption Intensity		nption Intensity	
Water Consumption (Ton)	1,131,926	1,032,580			er Glass (ton))	
Total production output of fiber glass (Ton)	64,465	62,159	16.00 —		16.61	
Water consumption intensity (Water /fiber glass (tons))	17.56	16.61	15.00 ———	2013	2014	

Container, Tableware & Kitchenware Water Consumption Intensity						
	2013	2014				
Water Consumption (Ton)	614,074	638,756	Water Consumption Intensit (Water/ Container, Tablewar & Kitchenware (ton)) 4.50 –			
Total production output of container, tableware & ktichenware (Ton)	143,139	150,717	4.29	4.24		
Water consumption intensity (Water / container tableware & ktichenware (tons))	4.29	4.24	4.00 2013	3 2014		

Taichung Factory



Faucet Aerators



Circulating water system





Urinal auto-flushers and tanks are certified with Water Conservation Label

Water Conservation Measures Over the Years

Lukang Flat Glass Factory

Water Conservation Measures: Promotion of water conservation in kitchens

Changpin Factory

Measures	Methods	Benefits	Notes
Ball float valves added to washing machines	Ball float valves were added in the sinks of the washing machines (P1), which can control water supply. The 4 sinks are connected pipes that can reduce water overflows during manufacturing and increase water circulation. A total of 10 washing machine were modified.	In 2013, TG's manufacturing consumed 1,453 tons of water per day. After the modifications, the number dropped to 887 tons per day, saving 566 tons of water daily.	Please see P1 and P2





Taoyuan Factory

Water Conservation Measures:

- 1. Promotion of water conservation in kitchens and foreign worker dormitories
- 2. Used recycled water instead of clean water to wash the sludge drying system in the waste water plant



Lukang Factory

Water Conservation Measures:

- 1. Promotion of water conservation in kitchens
- 2. Promotion of water conservation in foreign worker dormitories
- 3.Recycled C/F RO concentrated water to UT and reduced soft water refills



Hsinchu Factory

Recycled the water discharged from RO drinking water systems



3.2.6 Pollution Prevention (air, water and waste)



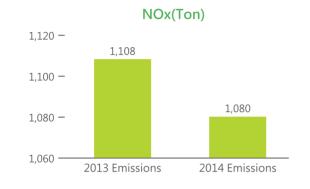
The policy stays in line with environmental regulations and is periodically reviewed and updated. TG reduces waste from the source and lowers our risks of environmental pollutions.

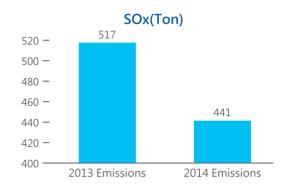
Air Pollution Prevention

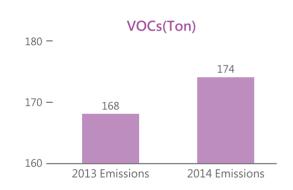
For air pollution prevention, TG starts with reducing the pollutants in the exhaust. Our priority is to comply with EPA's emission standards and reduces pollutants emitted every year. TG follows the ISO 14001 management system and complies with air pollution prevention guidelines. We have departments in charge of periodically checking and maintaining our equipment. Should there be any control or emission anomalies, these departments will respond by carrying out contingency plans. They will determine the cause of the anomalies and have them under control immediately to reduce the burden our manufacturing imposes on the environment.

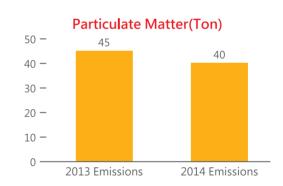
Air pollutants from all TG factories in 2014 are listed in the table below. Compared to 2013, our NOx emission dropped by 2.52%, SOx dropped by 14.68%, particulate matter dropped by 11.07% but VOCs increased by 3.55%.

TG Factories Total Air Pollutant Emissions						
	NOx(Ton)	SOx(Ton)	VOCs(Ton)	Particulate Matter(Ton)		
2013 Emissions	1,108	517	168	45		
2014 Emissions	1,080	441	174	40		





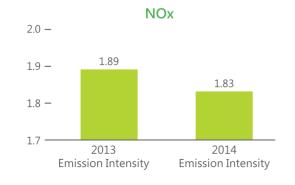


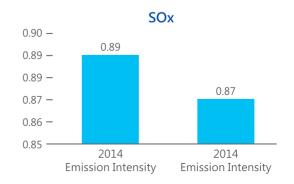


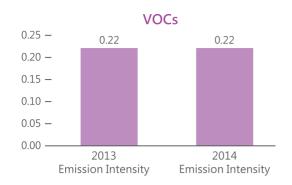
Flat Glass Air Pollutant Emission Intensity

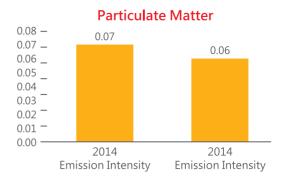
Unit: (KG/flat glass (ton))

	NOx	SOx	VOCs	Particulate Matter
2013 Emission Intensity	1.89	0.89	0.22	0.07
2014 Emission Intensity	1.83	0.87	0.22	0.06







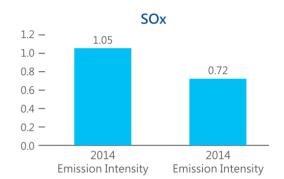


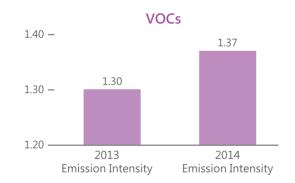
Fiber Glass Air Pollutant Emission Intensity

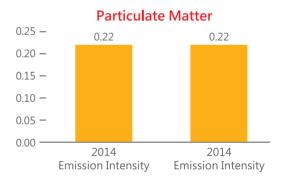
Unit: (KG/ fiber glass (ton))

	NOx	SOx	VOCs	Particulate Matter
2013 Emission Intensity	2.05	1.05	1.30	0.22
2014 Emission Intensity	1.86	0.72	1.37	0.22





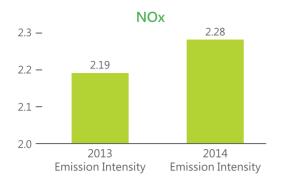


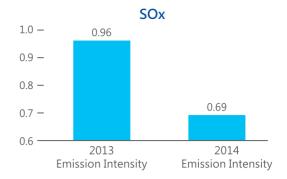


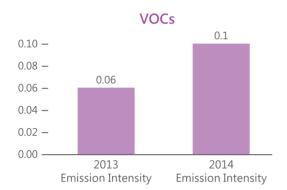
Container, Tableware & Kitchenware Air Pollutant Emission Intensity

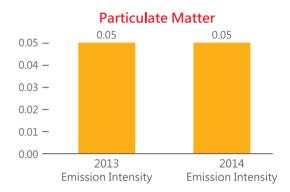
Unit: (KG/ container, tableware & kitchenware (ton))

	NOx	SOx	VOCs	Particulate Matter
2013 Emission Intensity	2.19	0.96	0.06	0.05
2014 Emission Intensity	2.28	0.69	0.1	0.05









Note: NOx, SOx and particulare matter numbers are based on detected values. VOCs are calculated based on the coefficient method.

Water Pollution Prevention

2	013	Taichung Factory	Taichung Pro- cessing Factory	Chang- pin Factory	Taoyuan Factory	Lukang Factory	Hsinchu Factory
Waste V	Vater (Ton)	79,145	70,759	41,017	559,404	294,048	401,052
Detected	COD(mg/l)	20	4	ND	213	188	32
Values	SS(mg/l)	9	4	5	19	32	8
Dis-	COD(mg/l)	<600	<600	<800	<700	<800	<100
charge Stan- dards	SS(mg/l)	<400	<400	<500	<600	<500	<50

2	014	Taichung Factory	Taichung Pro- cessing Factory	Chang- pin Fac- toryt	Taoyuan Factory	Lukang Factory	Hsinchu Factory
Waste V	Vater (Ton)	74,002	66,051	57,563	455,592	291,204	437,875
Detected	COD(mg/l)	40.7	29.1	19.6	188	44.9	58.2
Values	SS(mg/l)	37	3.2	6.5	25	20.4	12.41
Dis-	COD(mg/l)	<600	<600	<800	<700	<800	<100
charge Stan- dards	SS(mg/l)	<400	<400	<500	<600	<500	<50

Taichung Factory:

The Taichung factory includes a processing plant. Two sources of wastewater were examined and therefore there are sets of numbers. For water pollution prevention, Taichung Factory first reduces pollutants from manufacturing that go into wastewater. The wastewater discharged will first go through treatment equipment that filters out the pollutants and helps the wastewater meet the influent standard.

Lukang Flat Glass Factory:

Lukang Flat Glass Factory commissions Lukang Plant to handle all the wastewater discharges.

Changpin Factory:

The wastewater from this plant comes from processing and mirror manufacturing, which is collected by two separate wastewater treatment systems. Wastewater from washing glasses does not contain pollutants such as heavy metal or nitrate and therefore meets the industrial influent standard without any wastewater treatment. However in order to recycle the wastewater and reduce pollution, the wastewater still goes through wastewater treatment before being discharged into the sanitary sewers in the industrial parks. The wastewater, after treatment, has an average of suspended solids and chemical oxygen demand below 10mg/l, which already meets the standard to be discharged into surface water

Since the wastewater from mirror manufacturing contains copper ions, it is collected and processed separately to prevent polluting other cleaner water sources. After treatment, the wastewater also meets the standard to be discharged into surface water. The water quality after wastewater treatment helps decrease the pollutants in the intake of the wastewater treatment plant in the industrial park and stabilizes the process.

Taoyuan Factory:

For water pollution prevention, this factory starts with decreasing the pollutants from manufacturing entering wastewater. Next, part of the wastewater from manufacturing is recycled to the exhaust system to reduce total wastewater. Wastewater from manufacturing and domestic wasterwater will go through treatment and be discharged to the wastewater treatment facility in the industrial park with water quality in line with the influent standard by Guanyin Industrial Park Service Center.

Lukang Factory:

For water pollution prevention, this plant starts with decreasing the pollutants from manufacturing entering wastewater. Wastewater from manufacturing and domestic wasterwater will go through treatment and be discharged to the wastewater treatment facility in the Changhua Costal Industrial Park with water quality in line with the influent standard by Changhua Coastal Industrial Park Service Center

Hsinchu Factory:

For water pollution prevention, this plant has a recycle/process system for wastewater from manufacturing and a discharge/treatment system for domestic wastewater. For wastewater from manufacturing, the system mainly removes the COD, SS and oil from the wastewater to that it can meet the recycling requirements for Gob Chute cooling water. For domestic wastewater, the system processes the wastewater in line with the legal standard to be discharged into surface water. Hsinchu Factory's effluent had an average of 58mg/l of COD and 12mg/l of SS in 2014.

Waste Management and Recycle

Taichung Factory			Unit: Ton	
Year	2013	2014	Treatment	
Waste Plastic	13	18		Waste from Taichung Factory includes
Waste Paper	15	21		flammable and non-flammable waste
Waste Fiber	21	29	Incineration	(waste glass and sludge), recyclable
Domestic Waste	79	113		waste (waste wood; the flat glass factory used a total of 66,313 tons of glass recycled within the factory),
Waste Glass	633	447	Buried (non-re- cyclable)	copper sludge and human waste. All production lines produce aforemen-
Waste Wood	0	30	Recycled	tioned waste and report the waste
Inorganic Sludge	68	71	Recycled	complying with related regulations. External recycle companies are commissioned by the factory to collect
Human Waste	100	84	Used as manure	and handle the waste. Most of the
Waste Fire Bricks	1,098	80	Decycled	waste is waste glass., which means the non-recyclable waste glass, and is to be buried.
Civil Engineer- ing Waste	179	5	Recycled	to be buried.
Total	2,206	898		

Lukang Flat Glass Factory			Unit: Ton	
Year	2013	2014	Treatment	Lukang Flat Glass Factory continues
Domestic Waste	24	16	Incineration	recycling its business waste and has a dedicated department responsible
Waste Oil Mixture	0	2	Recycled	for waste management and recycling valuable resources from the waste.
Total	24	18		

Changpin Factory			Unit: Ton	
Year	2013	2014	Treatment	Changpin Factory checks waste sort-
Domestic Waste	116	114 Incinera		ing from all departments. Departments that do not meet the standards will receive a warning and be
Sludge	20	30	Recycled	asked to improve the waste sorting immediately. This will help the factory reduce waste. Changpin Factory tries
Waste Glass	1,491	1,985	Buried (non-re- cyclable)	to find recycle companies that can recycle the waste (after solidification or
Total	1,627	2,129		heat treatment if necessary) so that the waste can become resources for the company.

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Taoyuan Factory			Unit: Ton			
Year	2013	2014	Treatment	Taoyuan Factory reduces waste by lowering the rejection rate during		
Waste	194	202	Incineration	manufacturing and recycling reus- able waste. The waste is approxi-		
Waste Silk	5,266	7,347	Buried	mately 10,000 tons a year and mainly contains waste silk, sludge, waste,		
Waste Pallet	73	80		waste pallets and unwound yarn. Burial, physical treatment, incinera- tion and recycling are the main meth-		
Unwound Yarns	1,636	2,156		ods the recycle companies commissioned use to treat the waste from this factory. On average, 1,733 tons of waste pallets and unwound yard are		
Sludge	618 848			recycled every year. The recycle rate in 2014 (21% on average) is simila to that in 2013. Taoyuan Factory will continue to manage its waste.		
Total	7,787	10,633				

Lukang Factory			Unit: Ton	
Year	2013	2014	Treatment	
Domestic Waste	181	186	Incineration	
Sludge	1,307	1,296	Buried	Lukang Factory recycles its busines
Waste Fiber Glass	2,189	2,175	Pagyelad	waste and has a dedicated depart ment response for recycling valuable resources in the waste.
Waste Oil Mixture	12	2	Recycled	
Waste Glass	526	479	Buried	
Total	4,215	4,138		

Hsinchu Factory			Unit: Ton	
Year	2013	2014	Treatment	Waste from the Hsinchu Factory in-
Waste Plastic Mixture	173	173		cludes non-recyclables such as do- mestic waste and mixtures such as
Waste Rubber Mixture	1	1	incinerated glass. Certified	wate plastic, waste rubber and waste glass. Certified cleaning companies are commissioned to collect and
Domestic Waste	277	279		transport these waste to the incinerators and landfills of Environmental
Waste Glass Mixture	605	200	Buried	Protection Bureau of Hsinchu City. Sludge from wastewater treatment is

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recycled by qualified cleaning companies. Recyclable waste including

waste paper, scrap iron and waste

plastic is recycled by certified recycling companies. Hsinchu Factory will

continue to ask all departments to

sort and recycle the waste in order to

reduce the total waste. Hsinchu Factory has recycled 53,787 tons of its

own chunk glass.



Compl	ianca	with	Enviror	nmental	Pogu	lations
COHIDI	iance	WHILL	ELIVITO	ımemai	Redu	iauons

2013

647

524

1.077

172

603

4,079

2014

818

762

292

124

575

3,224

Hsinchu

Factory Year

Sludge

Waste Paper

Scrap Iron

Waste Wood

Waste Alumi-

num Caps Total

Taiwan Glass has Legal Department and Audit Department to ensure that all units' operations comply with environmental, labor safety, product and any related regulations and Labor Standards Act. We offer education and training to help and ensure that each employee understand related rules and regulations. No major leakages occurred at any TG facilities in 2014 and any violations were dealt with immediately. Compliance with environmental regulations at TG plants is listed in the table below:

Unit: Ton

Treatment

Recycled

Plant	Violations	Fine (NTD)
Taichung	Sulfide detected above emission standards	200,000
Lukang Flat Glass	None	None
Changpin	None	None
Taoyuan	Wastewater boron concentration exceeding legal level	700,000
Lukang	None	None
Hsinchu	Random sample inspection showed that the mixture (D-0499) including waste glass and ceramics contained selenium above hazardous industrial waste standards	60,000

Taichung Factory violation details:

In 2014, Taichung Factory received a fine of NT\$200,000 for the sulfide detected above emission standards based on Air Pollution Control Act. After checking and adjusting our desulfurization equipment, the sulfide value in the exhaust is now in compliance with legal standards. •

Taoyuan Factory violation details:

In January 2014, EPA inspected the Guanyin Sewer System Operation Center and as the result the center received a fine. However, since our Taoyuan Factory is a source of wastewater for the sewer system, based on Article 24 of Guayin Industrial Park Sewer Guidelines, if the operation center receives fines for processing the wastewater from companies/factories in the industrial park, the companies/factories responsibility will need to pay the fines. As the result Taoyuan Factory paid a total fine of NT\$700,000.

Response strategy:

- 1.Adjust manufacturing conditions and establish a central station that inspects the wastewater discharge regularly.
- 2. Develop new formulas and obtain client approvals.

Hsinchu Factory violation details:

The waste that TG commissioned Chungchih Company to collect and transport was inspected and the result showed that the waste contained selenium exceeding the legal limits, which was a violation of Article 31 and 36 of Waste Disposal Act. TG paid the fine of NT\$60,000 on February 20, 2014.

Response strategy:

- 1. Isolate and clearly label waste that needs to be collected and treated separately.
- 2.EP-Dust chunks that can not be ground will be dissolved in the wastewater in the treatment plant.
- 3. Hazardous industrial waste that cannot be processed in the factory will be reported according to the law and dealt with by qualified waste treatment companies.

Note: "Major leakages" refer to violations that result in fines above NT\$1 million and must be reported to TWSE.

3.3 Climate Change Strategy



Extreme weather caused by global warming and climate changes has significantly affected the entire globe, posing unprecedented challenges to our societies and businesses. Taiwan Glass attempts to understand the core of the issue and reflects on its responsibility under climate changes. In response to climate changes, Taiwan Glass actively develops suitable strategies and participates in mitigation projects.

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Response to water shortage All plants have implemented water conservation projects and have regular exercises to prepare for water shortages every year.



Recycle glass

Melt at a lower temperature than raw materials. Using cullet in production can effectively conserve energy and reduce greenhouse gas emission.



Energy conservation and carbon reduction

TG constantly takes inventory of greenhouse gas emissions at all plants to keep track of and reduce our own emissions accordingly. By continuing reducing our energy consumption in manufacturing, we are able to lower our energy consumption intensity.



Energy-saving products

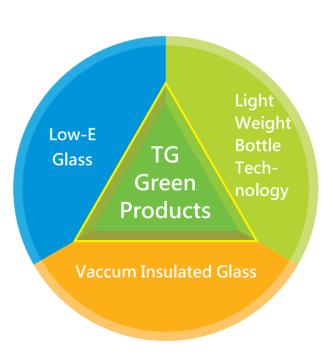
We continue to develop and manufacture Low-E glass and vaccum insulated glass.



Green procurement Taiwan Glass conducts priority procurement of energy-saving products.

3.4 Green Products

Taiwan Glass implements world-class technologies while accumulating our R&D experience. With our dedication to improving our technologies and researching and developing new products, we are able to create products that have been certified for quality and being green. Such products have lower pollution to the environment and help the company to develop more environmental and energy-conserving products in the future.



Low-E Glass

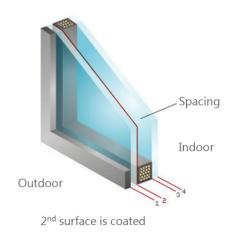
"Low-E Glass" refers to a series of high-performance low-emissivity products manufactured by TGI introducing state-of-the-art vacuum sputtering coating equipment and technology from Germany's Von Ardenne and Applied Films (acquired by Applied Materials in 2006) from the US.

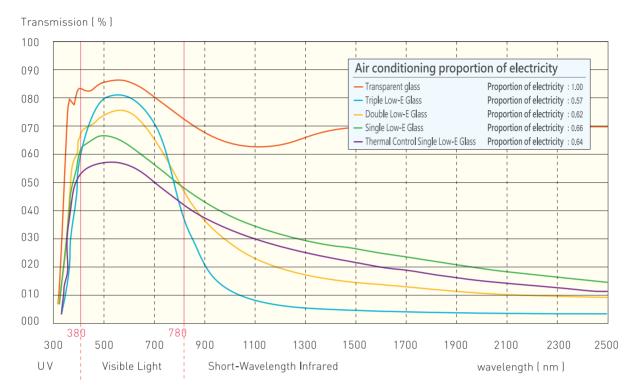
The vacuum sputtering process coats glass surfaces with several layers of different materials. Among these, a silver layer effectively reflects infrared rays while maintaining excellent thermal performance.

Beneath the silver layer is an anti-reflective tin oxide (SnO2) base layer that increases the transparency of the glass. Above the silver layer is an isolating nickel-chromium (NiCr) alloy coating. The main function of the top anti-reflective tin oxide (SnO2) layer is to protect the other coating layers. This product offers the high transparency, low reflectivity, good thermal insulating and energy-saving properties required of modern architectural glass and green building design!

The Low-E glass from Taiwan Glass has a coating that blocks entrance of heat with low emissivity (between 0.02-0.12; the glass is certified as green building material) while maintaining a high transparency. Our insulating glass can further block thermal radiation, conduction and convection and therefore can lower the AC power consumption. The glass is tempered with sound insulation. Anyone sitting in a room with windows using such glass will feel safe and comfortable. The Low-E glass is energy-saving, environmental and safe. In summer, it can block thermal radiation to enter interior, which can save the fee of air-conditioning and let the light in to keep interior bight. In winter, it can reflect the heat source to interior and possess high performance of heat loss insulation, which can lower the heater consumption effectively.







Vaccum Insulating Glass

- Dramatically lowers thermal conduction
- ♦U value (heat transfer coefficient) \= 0.6~1W/m2K
- *Saves materials in window frames
- Better sound insulation than insulating glass

Applications

Architecture: Insulated windows and incubator rooms and other energy-conserving buildings

Transportation: Windows on cars, trains and ships

Home appliances: Refrigerators, freezers and re-

frigerating show cases

Special appliances: Recording studios, conference rooms and other spaces that need acoustic insulation

Advantages of Low-E Vacuum Glass

1. Low U value:

Significantly reducing power consumption for air conditioning and the pollution and greenhouse gas emissions for a better environmental protection with energy saving and emission reduction.











Support

0.2mm insulated layer

THE TIDS LEE DAY

Low-E Coating

2.Heat Insulation:

In hot summer, effectively block solar heat and keep interior cool; in cold winter, possess high performance of heat loss insulation, keep interior warm and comfortable.

3. Soundproofing:

vacuum space effectively blocks noise transmission and reaches sound transmission class by 39dB.

4. Anti-Dew-Forming:

When outdoor temperature lowers to a certain level, the inner surface of anneal window glass will be dew-forming.

Dew-forming temperature of Low-E vacuum glass is relatively low, the lowest condensation temperature of Low-E Vacuum Glass about -40°C without inner dew-forming situation.

5.Long service life:

Install getter material inside to maintain vacuum level stable and protect Low-E coating for a long service life.

6. Window Frame Cost Saving:

"New Project" about planning project, thickness is much thinner which can save architectural cost.

"Old Project" about reconstructing project, keep narrow window frame design to have dual effect about heat and sound insulation.

The vacuum glass developed by TG TECO has been certified by China Building Material Test & Certification Group Co., Ltd (CTC) with the highest level of thermal insulation when used in windows.



3.4.2 Lightweight Bottle Technology

Advantages of Lightweight Bottles



- 1. Conserves raw materials thinner bottles with the same endurance
- 2. Higher production efficiency with lower energy consumption
- 3. Help clients reduce manufacturing costs

4.Best Workplace



- 4.1 Empolyee Relation
- 4.2 Staff Health Management
- 4.3 Staff Workplace Safety Management

4 Best Workplace

2014 Best Workplace Results

Employment



Total number of employees in 2014: 4,343

2014 resignation rate is 1.66% lower than 2013.

As of end of 2014, TG has a monthly average of **59** disabled employees, higher than the legal minimum of 1% of total number of employees, which is 43 for Taiwan Glass.

Parental Leave



In 2014, an average of **82.35%** of TG employees returned to their positions at TG after taking a parental leave. Among workers that have taken a parental leave, **90.91%** of female employees returned and 66.67% of male employees returned to TG.

Staff Education & Training



In 2014, salaried and contract workers at TG received an average of **14.68** and **14.34 hours** of staff education & training respectively.

TG assisted employees obtain 207 certifications and licenses.

Employee Health Management

In 2014, **3,004** of TG employees received a health examination.





4.1 Empolyee Relation





Employee Relations Management Policy

01 Policy

"Open communications; help each other grow; continue learning and sustainability"

02 Objective

Build a friendly workplace from 3 perspectives: work, life and health.

03 Measures

- 1.Assist employees obtain work-related certifications and licenses
- 2. Provide a safe and stable working environment.
- 3. Continue to implement the employee care program.

4.1.1 Taiwan Glass Manpower Structure

Taiwan Glass treats employees as the company's most valuable assets and therefore we want to build the best working environment that helps our employees grow. We also believe in taking good care of our employees and have established various communication channels within the company. Multiple employee relation projects helps build a workplace that allows our staff to enjoy working and enjoy living. Labor rights is also the company's top priority. In addition to compliance with various labor-related regulations, under humanized management, race, religion, color, political party,

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age, gender, marital status or disability will not affect employment, rewards or promotions of our employees. Taiwan Glass has a comprehensive system in talent development and employee benefits. All management systems and rules were formulated with compliance with Labor Standards Act and other regulations. Various levels of managers provide assistance to employees inside and outside the company. At Taiwan Glass, we are just like one big family.

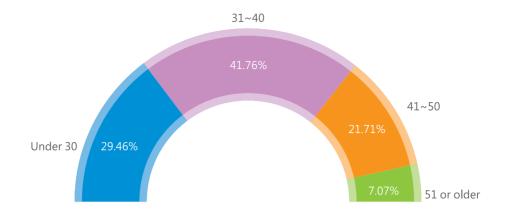
Taiwan Glass had a total of 4,343 employees in 2014. The table below lists the employee categories.

Employee Gender Structure									
		Male		Female		Total			
Item	Item Category		Percent- age (%)	Number	Percent- age (%)	Number	Percent- age (%)		
Nationality	Taiwanese Employees	3,391	78.08%	524	12.07%	3,915	90.15%		
	Foreign Blue Collar Employ- ees	408	9.39%	20	0.46%	428	9.85%		
	Sub-total	3,799	87.47%	544	12.53%	4,343	100.00%		



Employee Age Structure									
		Ma	Male		Female		Total		
Item	Category	Number	Percent- age (%)	Number	Percent- age (%)	Number	Percent- age (%)		
	Under 30	993	25.37%	160	4.09%	1,153	29.46%		
	31~40	1,391	35.53%	244	6.23%	1,635	41.76%		
Age	41~50		18.80%	114	2.91%	850	21.71%		
	51 or older	271	6.92%	6	0.15%	277	7.07%		
	Sub-total	3,391	86.62%	524	13.38%	3,915	100.00%		

^{*}Foreign blue collar workers not included



Employee Seniority Structure								
Item Catego		Ma	Male		Female		Total	
	Category	Number	Percent- age (%)	Number	Percent- age (%)	Number	Percent- age (%)	
	Under 5 years	1,355	34.61%	202	5.16%	1,557	39.77%	
	6~15 years	1,057	27.00%	163	4.16%	1,220	31.16%	
Seniority	16~25 years	738	18.85%	151	3.86%	889	22.71%	
,	26 years or above	241	6.16%	8	0.20%	249	6.36%	
	Sub-total	3,391	86.62%	524	13.38%	3,915	100.00%	

^{*}Foreign blue collar workers not included

Employee Education Level Structure									
Item		Ma	Male		Female		tal		
	Category	Number	Percent- age (%)	Number	Percent- age (%)	Number	Percent- age (%)		
	Master or higher	136	3.48%	6	0.15%	142	3.63%		
Education	College	2,039	52.08%	328	8.38%	2,367	60.46%		
Education	High school or below	1,216	31.06%	190	4.85%	1,406	35.91%		
	Total	3,391	86.62%	524	13.38%	3,915	100.00%		

^{*}Foreign blue collar workers not included

Salaried/Contract Employees									
Item Category		Ma	Male		Female		tal		
	Number	Percent- age (%)	Number	Percent- age (%)	Number	Percent- age (%)			
	Salaried Em- ployees	3,335	85.19%	512	13.07%	3,847	98.26%		
Туре	Contract Em- ployees	56	1.43%	12	0.31%	68	1.74%		
	Total	3,391	86.62%	524	13.38%	3,915	100.00%		

^{*}Foreign blue collar workers not included

In 2014, 499 employees resigned from Taiwan Glass with a resignation rate of 12.75%, which was 1.66% lower than 2013. In the last two years, Taiwan Glass has had a resignation rate below 15% annually. The company pursues the most optimal rather than the lowest resignation rate to ensure that new employees have a chance to work at TG and the company has a healthy turnover rate. Despite an uncertain economic environment both domestically and internationally, Taiwan Glass still hires more than 500 new employees every year, providing job opportunities to the local communities. In 2014 TG's employment rate is 13.08%.

2013-2014 Resignation Rate							
Year	Re	Resignation					
Year	Number	Resignation Rate					
2014	499	12.75%					
2013	572	14.41%					



New Recruits in 2013-2014							
Year	New	Recruitment					
real	Number	New Recruitment Rate					
2014		13.08%					
2013	535	13.48%					



Recruitment

Taiwan Glass complies with laws and regulations to safeguard our employees' human rights and privacy and keeps them from being discriminated against. Our recruitment process is fair, just and honest. All recruitment, employee selection and employment comply with the government's rules and regulations. No employee is discriminated against (including compensation discrimination) based on his/her race, social status, language, thought, religion, political party, place of origin, birth-place, gender, sexual orientation, age, marital status, appearance, facial features, disability, or past membership in any labor union. Taiwan Glass is also dedicated to sexual harassment prevention. In addition educating new employees about this issue, the company has a dedicated sexual harassment hotline, fax, post box and email. If the company receives any complaints, it will conduct an investigation while protecting the privacy of all parties involved so that the employees can enjoy a working environment free from sexual harassment. In 2014, no child labor or any discrimination case was reported in Taiwan Glass.

A Diverse and Non-Discriminatory Working Environment

Taiwan Glass complies with the law regarding employment of minimum number of employees with disabilities. Being in the traditional manufacturing industry, TG is still dedicated to creating a stable, friendly and positive work environment for the employees with disabilities. As the end of 2014, Taiwan Glass on average has 59 employees with disabilities monthly, higher than the legal minimum of 1% of a company's workforce, which is 43. In the future, we will continue to create quality job opportunities and work environment for employees with disabilities. In addition, TG had 35 aboriginal employees in 2014, a testament of our diversified workforce.

Fair Performance Management System

With the exception of foreign blue collar workers and local workers still on probation, all Taiwan Glass employees receive regular performance assessment mainly based on their job performances. Their work efficiency and sense of responsibility are also evaluated. Each employee receives a different bonus based on the company's overall performance and his/her performance and contribution to the company. Taiwan Glass pays great attention to employee compensation and benefits. The company believe that our staff is the most valuable asset and therefore provides compensations better than legal minimum wages. We assess our employees based on their education level, experience, expertise, seniority and performances. Gender, race, religion, political affiliation, marital status and membership in unions/social clubs will not affect our employee assessments.

4.1.2 Employee Benefits

Taiwan Glass offers compensation better than other companies in the same industry and offers attendance bonus and performance bonus based on employees' attendance and company's overall performance and profit. As of 2014, Taiwan Glass has employed 1,189 local supervisors. Among them, only one is a foreigner and the rest (99.9%) are all ROC nationals. This shows that TG has created many job opportunities for the local people. In addition to the legal requirements, Taiwan Glass also offers

Benefits Measures for Employees

various benefit projects to take better care of our employees. We have established the Employee Benefit Committee, which is in charge of the planning and execution of all employ benefit programs.

Benefit Measures:

Current benefit measures are listed below.

Taiwan Glass has established the Employee Benefit Committee, which is in charge of all employee benefits including company annual trip, cash incentives for birthday, wedding, funeral, mid-autumn festival, dragon boat festival and Chinese New Year and social club activeties.

Company Measures:

Our factories have employee dormitories and cafeterias, providing affordable, safe and convenient room and board for our employees.

Excellent Insurance:

TG provides our employees the best care and protection. In addition to labor insurance and health insurance, TG has taken out a group insurance policy for our staff to give them even better protection and coverage.

Comprehensive Employee Care:

- Shall any family member of our employee requires personal care by our employee due to mishaps, our employee can apply and take a 2 year leave without salary after the company ap-
- Employee family members can pay and take out the same company group casualty insurance as TG employees.
- Employee family care consultation service (employee care program).

Retirement & Pension:

Taiwan Glass has its own employee retirement program. We also provide comprehensive pension to families of our employees who suffers from injuries or even loss of life on duty.

Further Education and Training:

To help our employees learn new skills or when company business requires, Taiwan Glass selects and sends our hard-working employees to other countries to observe and study, on internship or receive training. The company also holds lectures, on-job training or commissions professional training institutions to help our staff grow and enhance their professional skills.

Scholarship for Employee's Children:

Taiwan Glass awards scholarships are provided to all employee's children every year, to encourage their academic excellence and stimulate their motivation to study.













Parental Leave

26 TG employees took a parental leave in 2014 and 73.08% of them were reinstated. Among those, female workers accounted for 61.54% and male workers accounted for 38.46%. In average, 62.50% of female workers and 90.00% of male workers are reinstated after a parental leave.

Reinstatement After	P	∕Iale	Fe	emale	1	Total Total	
Parental Leave (2014)	Number	Percentage	Number	Percentage	Number	Percentage	
A. Number of workers scheduled for reinstate- ment (=B+C)	10	38.46%	16	61.54%	26	100.00%	
B. Number of reinstated workers	9	34.62%	10	38.46%	19	73.08%	
C. Number of workers that resigned after pa- rental leave	1	3.84%	6	23.08%	7	26.92%	
Reinstatement Rate (B/A %)	90	90.00%		62.50%		73.08%	

Between 2013 to 2014, 17 employees were reinstated after a parental leave in 2013. For the 14 among them, 2014 marked 1 year since their reinstatement at TG with an average retention rate of 82.35%. The retention rate for female workers is 90.91% and 66.67% for male workers.

Reinstatement After	ı	Male	Fe	emale	1	- otal
Parental Leave (2013-2014)	Number	Percentage	Number	Percentage	Number	Percentage
E. Number of reinstated workers after a parental leave in 2013	6	35.29%	11	64.71%	17	100.00%
F. Number of reinstated workers after a parental leave in 2013 with 2014 marking one year after their reinstatement	4	23.53%	10	58.82%	14	82.35%
Retention Rate (F/E %)	66	5.67%	90	0.91%	82	2.35%

Retirement System

Taiwan Glass, based on Labor Standards Act and Labor Pension Act, has formulated a retirement policy that appropriates and pays pension to employees steadily. In addition to appropriating the legal amount of pension to the labor pension reserve fund, Taiwan Glass has a professional accounting consultant that precisely calculates the pension to ensure that the company appropriates enough pension every month so that our employees can receive pension after retirement.

According to Labor Standards Act, a worker may apply for voluntary retirement when he/she attains the age of fifty-five and has worked for fifteen years or attains the age of sixty and has worked for ten years. In Taiwan Glass, our work rules state that any employee who attains the age of forty-nine and has worked for fifteen years or has worked for nineteen may apply for early retirement with the company's approval. This rule is more favorable to employees than Labor Standards Act. Taiwan Glass has clear rules regarding employee retirement, which can be implemented precisely and helps our employees plan their retirement.

Taiwan Glass appropriates pension to the pension fund based on the statutes. The company's pension system is detailed below:

- (1) Pension appropriation in compliance with Labor Standards Act
 - TG complies with Labor Standards Act and appropriates pension for employees based on years of service and the average wage of the six months prior to the retirement. Each month the company appropriates labor pension reserve funds of 6% of the total employee wages and is deposited into the company's Bank of Taiwan account under the name "Labor Pension Reserve Fund Supervisory Committee". As of the end of 2014, the plan asset fair value was 2,200,962 thousand NT dollars. Based on the regulations above, Taiwan Glass recognized the expense of 33,940 thousand NT dollars. The company has appropriated enough pension and has recognized a total of 270,552 thousand NT dollars of prepaid pension as of the end of 2014.
- (2) Pension Appropriation Based on Labor Pension Act Taiwan Glass follows the regulations related to employee retirement in Labor Pension Act and appropriates 6% of the monthly employee wages as labor pension and contributes it to individual accounts of labor pension at the Bureau of Labor Insurance. TG has recognized the pension expense of 80,215 thousand NT dollars in 2014 based on the regulations.

In 2014, 75 TG employees retired with an average of 25.79 years of service with the company. Senior supervisors were presented with medals from the chairman/president as a token of appreciation for their service over the years.

Minimum Period of Advance Notice of Labor Contract Termination

Where Taiwan Glass terminates a labor contract pursuant to Article 11 or the provisions of Article 13, the provisions set forth below shall govern the minimum period of advance notice:

- 1. Where a worker has worked continuously for more than three months but less than one year, the notice shall be given ten days in advance.
- 2. Where a worker has worked continuously for more than one year but less than three years, the notice shall be given twenty days in advance.
- 3. Where a worker has worked continuously for more than three years, the notice shall be given thirty days in advance.

In 2014, Taiwan Glass was fined a total of NT\$340,040 for 5 violations of labor-related laws and regulations. All five violations have been corrected in accordance to the regulations.

4.1.3 Employee Education & Training

To develop professional talents, provide diverse learning opportunities and pass down the company's mission, vision and core values, Taiwan Glass has established a well-rounded staff training policy and procedure for the company's sustainability. The company provides staff orientations, common courses, professional courses, management courses, self-development courses and an array of diverse options. Each year Taiwan Glass plans training courses based on the company's strategy, needs of various departments and a survey on staff for their training needs. The orientation for new employees include courses on human rights and related regulations. Taiwan Glass provides training courses to develop talents, improve factory productivity, product quality and manufacturing efficiency. These courses, combined with continuous process improvements, will help this company reach sustainability.

To help our employees learn new skills or when company business requires, Taiwan Glass selects and sends our hard-working employees to other countries to observe and study, on internship or receive training. The company also holds lectures, on-job training or commissions professional training institutions to help our staff grow and enhance their professional skills. In 2014, salaried and contract workers at TG received an average of 14.68 and 14.34 hours of staff education & training respectively.

2014 TG Staff Education & Training Statistics								
			2014					
Employee	Facility	Ma	ale	Female				
		Number	Hours	Number	Hours			
	Headquarter	32	192.5	45	193			
Salaried	Taoyuan	562	14,465	99	2,763			
Employees	Hsinchu	920	13,603	46	680			
	Taichung	585	5,407	34	315			

6,900

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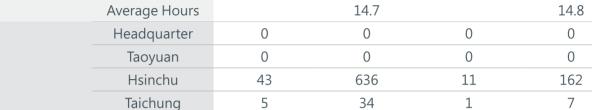
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14.1





2014 TG Staff Education & Training Statistics

Male

Hours

9,681

2,991

4,730

51,070

39

0

11

720

14.4

Number

791

163

430

3,483

1

0

1

50

2014

467

0

0

0

12

Note: Taoyuan, Lukang and Lukang Flat Glass do not have any contract employees; five contract employees in headquarter without related staff training.



Employee

Salaried **Employees**

Contract

Employees

Facility

Lukang

Lukang Flat

Glass

Changpin

Total

Lukang

Lukang Flat

Glass Changpin

Total

Average Hours











4.1.4 Union & Benefit Committee

This company's labor union holds regular meetings with Taiwan Glass' related personnel in attendance to respond to any suggestions to this company. The union meetings also discuss any issues related to staff health and safety. There also have suggestion box in our company to collect employee's suggestions and respond to them in a timely manner to maintain an excellent relationship between the company and the staff. A total of 1,600 employees are union members, accounting for 41% of the entire company staff. Please note that certain facilities do not have a labor union.

Taiwan Glass has established the Employee Benefit Committee, which is in charge of all employee benefits including company annual trip, cash incentives for birthday, wedding, funeral and scholarship for employee's children. Our factories have employee dormitories, cafeterias and convenience stores and provides employees with safety suits and shoes. We also have an excellent retirement and consolation policy, helping lower employee turnover rate and creating a comfortable environment for the employees.

Representative Meeting



Participates in the sports event held by Federation of Labor Unions, Hsinchu City













4.2 Staff Health Management

		Sp	ecial Physic	al Examinati	on		General
Year/Item	High Tem- perature	Dust	Noise	n-Hexane	Chromic acid and chromates	Ionizing radiation	Physical Examina- tion
Taichung	116	137	48	-	-	85	524
Lukang Flat Glass	27	28	-	-	-	10	-
Changpin	-	65	-	-	-	-	-
Taoyuan	-	27	229	-	8	-	631
Lukang	-	16	415	5	-	-	-
Hsinchu	-	157	451	_	-	-	25

Note: 1,824 employees participated in the special physical examination and 1,180 participated in the general physical examination.

1. Health Monitoring (pre-employment physical examinations and regular employee physical examination):

New employees must complete a physical examination before starting working at TG. The company uses the examination report to assign new employees to a suitable position, place them in the correct category for management, provide health education and keep track of the employee's health. Our formal employees receive a health checkup every two years. For those in hazardous positions, they receive sanitation and health education four times a year and a special physical examination. The results are submitted to the company's nurse practitioners stationed at each factory who analyze and preserve the reports to understand the employees' health. Nurse practitioners will provide health education to those at high health risk and arrange them for repeat doctor visits to keep track of their health condition and help them receive treatment if necessary. The nurse practitioners will follow up with employees' health conditions and evaluate whether or not they are fit for their current positions. When needed, they will help employees get reassigned to other positions. Health-promoting activities are planned based on the staff's health conditions.

- 2. To enhance our employees' work safety and sanitation knowledge, Taiwan Glass provides occupational safety and health training, emergency response and fire drills and off-site professional training for new employees. In addition, this company holds environmental safety and health training sessions for employees monthly.
- 3. Depending on the season and current epidemics, Taiwan Glass (and the Engineering Safety Section) provides related health information in the company's regular announcements and company's electronic bulletin board to help our employees prevent themselves from getting the disease. For our high risk employees, we recommend that they receive a vaccine. The company also provides information for family care for our employees.
- 4. Our health center is equipped with a full body composition monitor, which can measure body weight, body fat, body age, BMR, visceral fat and the subcutaneous fat and skeletal muscle of the

entire body, arms, torso and feet. This equipment helps our employees manage their health and weight loss progress.

5. Plan to prevent disease caused by unusal workload:

Taiwan Glass keeps track of our employees' health conditions, nature of work (shifts, night shifts, long work hours and unusual workload) and work hours and analyze their risk. For employees with potential health risks, Taiwan Glass arranges doctors to provide them with health education or refers them to seek medical assistance. The company also helps such workers adjust their workload and shares with them about health-promoting activities. All the measures aim to prevent brain and cardiovascular diseases among our employees and reduce their mental load to be healthy both physically and mentally.

6. Ergonomic Injury Prevention:

Taiwan Glass collects data on the employees' nature of work and analyzes it to divide employees into different categories. Then this company offers suggestions to help employees improve their work condition, recover from any muscle/bone injuries and prevent them from repeated muscle/bone injuries by creating a better, safer and more ergonomic working environment.



















4.3 Staff Workplace Safety Management

Taiwan Glass has always been committed to reducing occupational accidents, establishing a safety culture and establishing a safe and healthy work environment. Encouraged by the laws and regulations, this company has introduced and developed healthy safety systems when needed to improve the company's environment and build a safety culture.

Staff Workplace Safety Management Policy



- 1. Legal compliance to protect the employees' safety and health.
- 2. Risk management, damage control and prevention.
- 3. Promote safety and health knowledge and awareness among all staff members.
- 4. Regular reviews and measures to improve the safety and health environment.



Measures

E.P Malfunction Emergency Drill



Turn on I.D.Fan



Turn on the dust chamber



NaOH Leaks (diluted with water)



NaOH Spray-Pump & Circulation Pump



Control room verifies if all is normal



Operating an eye flusher (for emergency only)



Emergency drill for leaks in H2 tanks

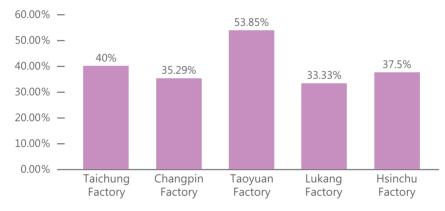
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4.3.1 Labor Safety and Health Committee

Taiwan Glass' management takes environmental safety and health very seriously. The company has safety and health guidelines in place and always notifies the relevant authority when needed. Our Labor Safety and Health Committee's mission is to formulate safety and health-promoting strategies, company-wide safety, environmental and health-promoting objectives and to implement and revise relevant plans when necessary. All issues discussed in the labor-management meetings are recorded and followed-up to make sure all issues are dealt with appropriately. These meetings continue to help build and strengthen the safety and health culture and systems across all factories. Ration between committee members and employee representatives from all factories are above the legal requirement of 1/3. Numbers of committee members and employee representatives in all factories in 2014 are listed in the table below

Committee Member/Employee Representative Ratio in 2014						
	Taichung	Changpin	Taoyuan	Lukang	Hsinchu	Total
Committee Members	25	51	13	15	16	120
Employee Representatives	10	18	7	5	6	46
Ratio	40%	35.29%	53.85%	33.33%	37.5%	38.3%

Committee Member/Employee Representative Ratio in 2014



Labor Safety and Health Committee (Taichung Factory)

The Labor Safety and Health Committee at the Taichung Factory holds quarterly meetings to discuss safety and health issues. The meetings serve as an official platform allowing employees and the management to discuss such issues face-to-face.

To ensure the effectiveness of the environmental safety and health management system, the Taichung Factory has an Engineering Safety Section that is in charge of environmental safety and health management and risk control of the factory. The section reports to the highest

ranked supervisors of the factory relevant authorities and employee representatives every quarter during the Safety and Health Committee meetings.

To promote the awareness of occupational safety and health among employees, the committee holds education/training sessions for employees in all departments every month to enhance employees' awareness of work safety, ability to deal with situations at work and prevent accidents to ensure employees' safety and health.

Labor Safety and Health Committee (Lukang Flat Glass Factory)

Currently the Lukang Flat Glass Plant does not have a labor safety and health committee. The factory holds employee education/training session every year to enhance their awareness of occupational safety and health. The "5S" plan carried out by the factory also improves the working environment for the employees and prevents occupational accidents.

Labor Safety and Health Committee (Changpin Factory)

To effectively implement and continuously improve work safety at the factory the Changpin Factory has a Labor Safety & Health Committee consisting of various department supervisors, occupational safety & health personnel and employee representatives as committee members. Among the 51 committee members, 18 are employee representatives, accounting for 30% of the total number of committee members. The committee holds meetings each quarter, during which the Occupational Safety Department promotes new safety & health rules and regulations and reviews the effectiveness of safety & health measures with all units and discusses improvement measures if needed. The meetings serve as formal platform allowing horizontal communications between all departments and vertical communications between the management and the employees.





Labor Safety and Health Committee (Taoyuan Factory)

The Labor Safety & Health Committee at the Taoyuan Factory holds monthly meetings to discuss occupational safety & health issues, including monitoring of the work environment, education & training, heath management chemical management and contingency plants. The meetings serve as a formal platform allowing face-to-face communications between the management and the employees.

Since the Occupational Safety and Health Act has been amended into Occupational Safety and Health Act, the committee at the factory shares safety & health information, provides consultation and education & training to the employees to enhance the employees' safety & health knowledge and skills and reduce occupational accidents with the objective of ensuring our employees' safety and health. The committee has formulated an occupational safety & health plan and provides available and diverse learning resources in order to build a comfortable working environment and promote physical and mental health of the employees.

Labor Safety and Health Committee (Lukang Factory)

The Labor Safety & Health Committee at our Lukang Plant holds meetings every 3 months to discuss safety and health issues. The 5 employee representatives were elected and accounted 1/3 of the total committee members (15) in compliance of the law. The committee serves as a formal platform allowing the management and employees to discuss safety and health issues face-to-face.

Labor Safety and Health Committee (Hsinchu Factory)

The Labor Safety & Health Committee at the Hsinchu Factory convenes occupational safety & health meeting every quarter, discussing issues such as monitoring the work environment, education & training, health management, chemical management, contingency plans and employee health. Every year the work safety departments will propose a health & safety execution plan. All departments in the company will receive safety & health education every year. Each quarter the factory holds safety meetings to review the accidents in this factory and formulate and promote prevention measures. The factory also has professional doctors visting the factory to provide service on a regular basis.

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4.3.2 Safety Performance Indicators

Occupational accidents management reports all accidents, traffic accidents and near misses and implements procedures to better predict/prevent such incidents following thorough investigations. Every six months Taiwan Glass conducts a survey on occupational accidents and investigates the causes and then notifies all departments of the prevention priorities and methods to prevent occurrence of repeated accidents or more severe accidents. If accidents occur to other major businesses, Taiwan Glass requests all that departments to strengthen safety requirements for risky operations. Taiwan Glass' 2013 and 2014 safety indicators are listed below:

Indicator/Year		2013	2014
Disabling Frequency Rate (FR).	Male	13.11	16.19
(Total Disabling Incidents/Total Manhours	Female	7.90	14.98
Worked) x 1,000,000	Total	12.55	16.00
Occupational Disease Rate (ODR).	Male	0	0
(Total Occupational Diseases/Total Manhours	Female	0	0
Worked) x 1,000,000	Total	0	0
Disabling Severity Rate (SR)	Male	341.85	1132.82
Days Charged Percentage	Female	220.21	362.04
(Days Charged/Employee-hours of exposure) x 1,000,000	Total	328.85	1047.22
Absence Rate (AR)	Male	0.0047	0.0111
Total number of days lost/ (total number of em-	Female	0.0094	0.0148
ployees x number of working days of the year)	Total	0.0052	0.0114

Note: In 2014, only 1 Taiwan Glass employee died in traffic accidents during commute.













5. Supply Chain Management



- 5.1 Supply Chain Management
- 5.2 Supply Chain CSR Management



Supply Chain Management Policy

5 Supply Chain Management



Policy

To be mutually-beneficial and create synergy, procure local products and carry out corporate social responsibility



Objective Full-scale supply chain risk management



Measures Introduced the CSR evaluation procedure for supply chain in 2015

5.1 Supply Chain Management

Currently the limestone and dolomite used in the factories come from Hualien. Other major materials (silica sand, sodium carbonate and kaolinite) are imported since Taiwan does not have mines for such minerals. 100% of Taiwan Glass' energy (fuel oil, premium diesel, natural gas and L.P.G) is purchased from CPC Corporation. Electricity is 100% supplied by Taiwan Power Company. In 2014, 1,749 suppliers conducted business with Taiwan Glass. Taiwan Glass prefers local suppliers in Taiwan. In addition to the flexibility and fast response from such suppliers, Taiwan Glass also wants to support Taiwan's industries by choosing local suppliers. This can create job opportunities, boost regional economic developments, conserve energy consumption in transportations and enhance the suppliers' quality, green awareness and skills. The table below lists the percentages of various materials in 2014:

Item	Percentage
Limestone	1.82%
Dolomite	0.69%
Fuel oil, premium diesel, natural gas and L.P.G	40.15%
Eletricity	19.21%

Taiwan Glass implements a fair, just and transparent procurement policy to supply our factories with materials with acceptable quality, reasonable prices and such materials are also low polluting, do not contribute to public hazards and compromise the supply chain's safety. Every quarter Taiwan Glass evaluates the prices, delivery punctuality and quality of suppliers that might affect our product quality for the reference of future procurements.

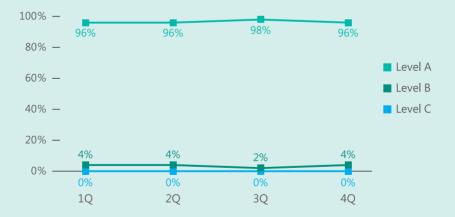
Qualification and evaluation of Suppliers/Outsourcers

Taiwan Glass, based on the ISO 9001 supplier management and evaluation procedures, assesses regularly the quality, competitiveness, punctuality and the use of restricted/banned hazardous substances of the suppliers and other items. The results will be implemented in TG's supplier risk management. Each quarter, Taiwan Glass uses 1-PO-B05-08 (supplier evaluation form) to evaluate the prices, punctualities and qualities of suppliers that might affect our product quality. The result serves as reference for future procurements. For supplier evaluations, our procurement units evaluate the suppliers' prices; material units evaluate the suppliers' punctuality and the quality assurance units evaluate the suppliers' product quality. The evaluation results are recorded for reference of future procurements. Our procurement staff uses the evaluation results above to calculate and produce run charts every quarter. They analyze and compare the data every 6 months and conduct in-depth analysis once a problematic trend is discovered in order to solve the problems or confirm the feasibility or effectiveness of our procurement system.

2014 TG Suppliers Assessment Trend Chart

Number of suppliers evaluated every quarter									
	1Q	2Q	3Q	4Q					
Level A	130	131	130	134					
Level B	6	6	2	5					
Level C	0	0	0	0					
Total	136	137	132	139					

Supplier Assessment									
	1Q	2Q	3Q	4Q					
Level A	96%	96%	98%	96%					
Level B	4%	4%	2%	4%					
Level C	0%	0%	0%	0%					



Details:

- 1. Evaluation Schedule:
 - 1-1 Annual evaluations are conducted at the end of every December and are completed by the 20th of the following month.

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- 1-2 Quarterly evaluations are conducted every March, June, September and December and completed before the 15th of the following months.
- 2. Class: We categorize our suppliers as A, B and C classes.
- 3. Class A: Continue cooperation (≥90 points)
 - Class B: Barely acceptable (70-89 points)
 - Class C: Terminate (≤69 points)
- 4. Quality assurance units (and the units that actually use the materials) are responsible for evaluating quality items; units that submit purchase requisitions or the material units are responsible for evaluating the delivery; procurement units are responsible for evaluating prices and calculating the total numbers in the surveys.
- 5. Quarterly evaluation results will be preserved by the procurement units for future reference. Annual evaluation results will be submitted to the chairman or president.

Environmental Subcontractor Qualifications and Evaluations

Every year Taiwan Glass uses 1-PO-B05-12 (environmental subcontractor evaluation form) to evaluate these subcontractors. During the evaluation cycles, if a subcontractor commits a severe violation of any environmental, labor safety and health regulations, it will be reported to the chairman or president and the said contractor will be disqualified as a TG contractor. Based on TG's requirements, subcontractors should have necessary licenses/certifications or receive training in order to have smooth cooperation with TG.

Taichung Factory

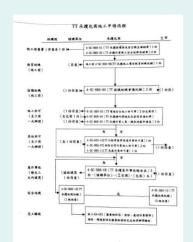
- ung Factory requires con-
- Per Article 26 and 27 of Occupational Safety and Health Act, the Taichung Factory requires contractors to submit the documents below before conducting operations in the factory:
 Before entering TG factories, a contractor must submit the following documents to the factory's supervisor:
 - 1. Permission for construction and fire operations (format provided by TG)
 - 2. Letter of guarantee over submitted documents (format provided by TG)
 - 3. Permission for entering the factory (format provided by TG)
 - 4. Subcontractor's Rosters of Factory Entrance and Construction Vehicle Access Applications (provided by TG)
 - 5. Environmental and labor security inspection record (provided by TG)
 - 6. Working place safety inspection record (provided by TG)
 - 7. Work environment hazards list for the suppliers (provided by TG)
 - 8. Agreements and record pre-construction coordination meeting record (format provided by TG)

- 10. Photo copies of the labor insurance cards and group insurance information of the supplier's workers who will work in a TG facility (provided by the supplier)
- 11. Certified Administrator of Occupational Safety and Health affairs Class C and other professional certifications from the supplier (provided by the supplier)
- 12. Health and safety work quidelines review record by the OSHA (provided by the supplier)
- 13. Supplier occupant prevention plan (provided by the supplier)
- 2. Currently the Taichung Factory requires contractors to provide safety & health management documents and suppliers/subcontractors to provide environmental management documents. Documents and photos from the meetings are listed below:



Taoyuan Factory

Per Article 26 and 27 of Occupational Safety and Health Act, the Taoyuan Factory requires subcontractors to submit the documents below before conducting operations in the factory:



Subcontractor Construction Application Process



Reminders for Contractors



Construction and Subcontractor **Environmental Safety and Health** Confirmation

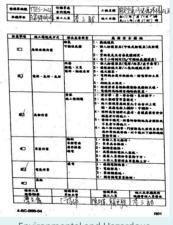
TT施工及承攬場所環境及危害因素通知單



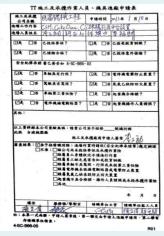
Construction and Subcontracted Operation Labor Safety & Discipline Commitment



Construction Environmental Safety and Construction Permit



Environmental and Hazardous Elements in Constructions and Subcontracted Work Location



Subcontractor Entry Permit Application (construction, personnel and machinery)



Construction/Subcontracted Construction Environmental Education & Training Record



High Evaluation Work Permit



Hsinchu Factory



- 1. The Hsinchu Factory follows Article 26 and 27 of Occupational Safety and Health Act and has a "Subcontractor Operation Safety Guidelines" to make sure that all subcontractors' work and operations have met legal health and safety regulations to minimize any constructions works' risks on the environment and the staff.
- 2. The management of subcontractors is divided into 3 stages, including before, during and after operations. The subcontractors must fill/provide the documents below before entering the factory for any works. The factory also hold subcontractor consultative organization meeting and archives the meeting minutes for 3 years.
 - 1. Fire Operations Permission
 - 2. Subcontractor environmental-impact, safety and health confirmation
 - 3. Subcontractor labor safety & discipline commitment
 - 4. Environmental Safety Work Permit
 - 5. Hazardous Elements in Subcontractor's Work Environment
 - 6. Subcontractor Entry Permit Application (personnel and machinery)
 - 7. Subcontractor Saftey Education & Training Record
 - 8. Confined Space Work Permit
 - 9. Rooftop and Elevated Work Hazardous Elements

During the construction works, the factory regularly or irregularly inspects the sites and keeps an inspection journal. Any subcontractors who violate any safety guidelines will receive a notice for improvement from Taiwan Glass.







3. Some documents are listed below:



Fire Operations Permission



Subcontractor environmental-impact, safety and health confirmation



Subcontractor labor safety & discipline commitment



Environmental Safety Work Permit



Subcontractor Entry Permit Application (personnel and machinery)

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Hazardous Elements in Subcontractor's Work Environment



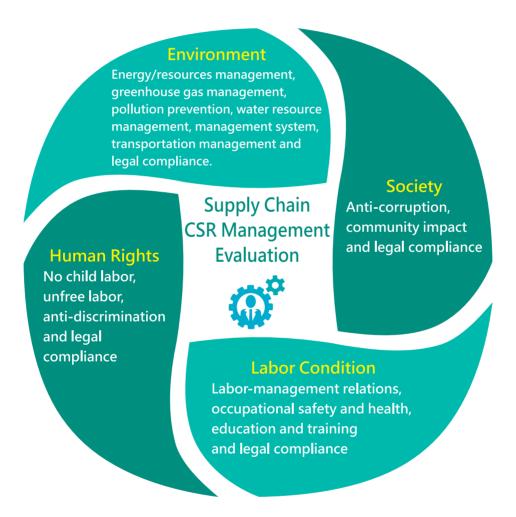
Subcontractor Saftey Education & Training Record



Consultative Organization Meeting Minutes

5.2 Supply Chain CSR Management

In addition to fulfilling our own corporate social responsibility, Taiwan Glass also extends the concept of sustainability to our supply chain. The traditional evaluations no longer sufficient for the suppliers. Sustainability management should also be included in evaluations in order to manage supply chain's risk and enhance their values. Therefore Taiwan Glass introduced the "Supply Chain CSR Management Evaluation" in 2015, assessing the environmental impact, labor conditions, human rights and social impact of part of the new suppliers and current suppliers. The evaluation aims to encourage our suppliers to improve their methods and fulfill their corporate social responsibility voluntarily. The supply chain CSR evaluation results will be disclosed in the 2015 Taiwan Glass Corporate Social Responsibility Report and serve as reference for future supply chain CSR management.



6.Appendix



Appendix I: Global Reporting Initiative(GRI) Index

Appendix II: The UN Global Compact Index

AppendixIII: ISO26000 Guidance on Social Responsibility

IndexAppendixIV: International Standard on Assurance

Engagements 3000, ISAE3000



Appendix I : Global Reporting Initiative (GRI) Index

Category / Aspect	G4/ Notes	Indicator	Relevant Sections	Page(s)	Re- marks
	1. Strateg	gy and Analysis			
Core	G4-1	Provide a statement from the most senior decision-maker of the organization (such as CEO, chair, or equivalent senior position) about the relevance of sustainability to the organization and the organization's strategy for addressing sustainability.	Chairman's Message	4	
Comprehen- sive	G4-2	Provide a description of key impacts, risks, and opportunities.	Chairman's Message 1.5.1 Risk Management Strategy	4	
	2. Organi	izational Profile			
Core	G4-3	Report the name of the organization.	1.1.1 About Taiwan Glass	11	√
Core	G4-4	Report the primary brands, products, and services.	1.1.2 Products and services	19	√
Core	G4-5	Report the location of the organization's headquarters.	1.1.1 About Taiwan Glass	11	\checkmark
Core	G4-6	Report the number of countries where the organization operates, and names of countries where either the organization has significant operations or that are spe- cifically relevant to the sustainability top- ics covered in the report.	1.1.1 About Taiwan Glass	14	\checkmark
Core	G4-7	Report the nature of ownership and legal form.	1.1.1 About Taiwan Glass	11	\checkmark
Core	G4-8	Report the markets served (including geographic breakdown, sectors served, and types of customers and beneficiaries).	1.2.1 Operation and finance	27	\checkmark
Core	G4-9	Scale of the reporting organization. Ÿ Total number of employees Total number of operations Net sales (for private sector organizations) or net revenues (for public sector organizations) Total capitalization broken down in terms of debt and equity (for private sector organizations) Quantity of products or services provided.	1.1.1 About Taiwan Glass 1.2.1 Operation and finance	11 27	V
Core	G4-10	 a. Report the total number of employees by employment contract and gender. b. Report the total number of permanent employees by employment type and gender. c. Report the total workforce by employees and supervised workers and by gender. d. Report the total workforce by region and gender. e. Report whether a substantial portion of the organization's work is performed by workers who are legally recognized as self-employed, or by individuals other than employees or supervised workers, including employees and supervised employees of contractors. 	4.1.1 Taiwan Glass Man- power Structure	94	√

Category / Aspect	G4/ Notes	Indicator	Relevant Sections	Page(s)	Re- marks
Core	G4-10	f. Report any significant variations in employment numbers (such as seasonal variations in employment in the tourism or agricultural industries).	4.1.1 Taiwan Glass Man- power Structure	94	V
Core	G4-11	Report the percentage of total employees covered by collective bargaining agreements.	4.1.4 Union & Benefit Committee	104	V
Core	G4-12	Describe the organization's supply chain.	5.1 Supply Chain Management	113	V
Core	G4-13	Report the percentage of total employees covered by collective bargaining agreements. Describe the organization's supply chain.	About this report 1.1.1 About Taiwan Glass	1 11	V
Core	C4 14	Report whether and how the precaution-	1.5.1 Risk Management Strategy 1.5.2 Introduction of	41	-1
Core	G4-14 ary approach or principle is addressed by the organization.	management system 3.3 Climate Change Strategy	43	V	
Core	G4-15	List externally developed economic, environmental and social charters, principles, or other initiatives to which the organization subscribes or which it endorses.	About this report 1.5.2 ntroduction of management system	1 43	\checkmark
Core	G4-16	List memberships of associations (such as industry associations) and national or international advocacy organizations in which the organization: Holds a position on the governance body. Participates in projects or committees. Provides substantive funding beyond routine membership dues. Views membership as strategic	1.1.3 Organizations	24	V
	3. IDENTI	FIED MATERIAL ASPECTS AND BOUND	ARIES		
Core	G4-17	 a. List all entities included in the organization's consolidated financial statements or equivalent documents. b. Report whether any entity included in the organization's consolidated financial statements or equivalent documents is not covered by the report. 	About this report 1.1.1 About Taiwan Glass	1 11	\checkmark
Core	G4-18	a. Explain the process for defining the report content and the Aspect Boundaries.b. Explain how the organization has implemented the Reporting Principles for Defining Report Content.	About this report 2.2 Management of Ma- jor Aspects of CSR	1 52	√
Core	G4-19	List all the material Aspects identified in the process for defining report content.	2.2 Management of Major Aspects	52	V

Category / Aspect	G4/ Notes	Indicator	Relevant Sections	Page(s)	Re- marks
Core	G4-20	For each material Aspect, report the Aspect Boundary within the organization, as follows: Report whether the Aspect is material within the organization. If the Aspect is not material for all entities within the organization (as described in G4-17), select one of the following two approaches and report either: —The list of entities or groups of entities included in G4-17 for which the Aspect is not material or —The list of entities or groups of entities included in G4-17 for which the Aspects is material. Report any specific limitation regarding the Aspect Boundary within the organization	2.2 Management of Major Aspects of CSR	52	\checkmark
Core	G4-21	For each material Aspect, report the Aspect Boundary outside the organization, as follows: Report whether the Aspect is material outside of the organization If the Aspect is material outside of the organization, identify the entities, groups of entities or elements for which the Aspect is material. In addition, describe the geographical location where the Aspect is material for the entities identified Report any specific limitation regarding the Aspect Boundary outside the organization	2.2 Management of Major Aspects of CSR	52	\checkmark
Core	G4-22	Report the effect of any restatements of information provided in previous reports, and the reasons for such restatements.	About this report	1	V
Core	G4-23	Report significant changes from previous reporting periods in the Scope and Aspect Boundaries.	About this report	1	V
	4. STAKE	HOLDER ENGAGEMENT			
Core	G4-24	Provide a list of stakeholder groups engaged by the organization.	2.1.1 Identify Stakeholders	49	√
Core	G4-25	Report the basis for identification and selection of stakeholders with whom to engage.	2.1.1 Identify Stakeholders	49	\checkmark
Core	G4-26	Report the organization's approach to stakeholder engagement, including frequency of engagement by type and by stakeholder group, and an indication of whether any of the engagement was undertaken specifically as part of the report preparation process.	2.1.2 Communicate with Stakeholders	50	V

Category / Aspect	G4/ Notes	Indicator	Relevant Sections	Page(s)	Re- marks
Core	G4-27	Report key topics and concerns that have been raised through stakeholder engagement, and how the organization has responded to those key topics and concerns, including through its reporting. Report the stakeholder groups that raised each of the key topics and concerns.	2.1.2 Communicate with Stakeholders	50	V
	5. REPOR	T PROFILE			
Core	G4-28	Reporting period (such as fiscal or calendar year) for information provided.	About this report	1	√
Core	G4-29	Date of most recent previous report (if any).	About this report	2	√
Core	G4-30	Reporting cycle (such as annual, biennial).	About this report	2	√
Core	G4-31	Provide the contact point for questions regarding the report or its contents.	About this report	3	\checkmark
Core	G4-32	 a. Report the 'in accordance' option the organization has chosen. b. Report the GRI Content Index for the chosen option (see tables below). c. Report the reference to the External Assurance Report, if the report has been externally assured. GRI recommends the use of external assurance but it is not a requirement to be 'in accordance' with the Guidelines. 	About this report	2	√
Core	G4-33	 a. Report the organization's policy and current practice with regard to seeking external assurance for the report. b. If not included in the assurance report accompanying the sustainability report, report the scope and basis of any external assurance provided. c. Report the relationship between the organization and the assurance providers. d. Report whether the highest governance body or senior executives are involved in seeking assurance for the organization's sustainability report. 	About this report	2	V
	6. Govern	nance			
Core	G4-34	Report the governance structure of the organization, including committees of the highest governance body. Identify any committees responsible for decision-making on economic, environmental and social impacts.	1.3.1 Corporate Gover- nance Structure	35	V
Comprehen- sive	G4-35	Report the process for delegating authority for economic, environmental and social topics from the highest governance body to senior executives and other employees.	1.3.2 CSR Report Promotion Group	38	

Category / Aspect	G4/ Notes	Indicator	Relevant Sections	Page(s)	Re- marks
Comprehen- sive	G4-38	Report the composition of the highest governance body and its committees by: Executive or non-executive Independence Tenure on the governance body Number of each individual's other significant positions and commitments, and the nature of the commitments Gender Membership of under-represented social groups Competences relating to economic, environmental and social impacts Stakeholder representation	1.3.1 Corporate Gover- nance Structure	35	
Comprehen- sive	G4-39	Report whether the Chair of the highest governance body is also an executive of- ficer (and, if so, his or her function within the organization's management and the reasons for this arrangement).	1.3.1 Corporate Gover- nance Structure	35	
Comprehen- sive	G4-40	Report the nomination and selection processes for the highest governance body and its committees, and the criteria used for nominating and selecting highest governance body members, including: · Whether and how diversity is considered · Whether and how independence is considered · Whether and how expertise and experience relating to economic, environmental and social topics are considered · Whether and how stakeholders (including shareholders) are involved	1.3.1 Corporate Gover- nance Structure	35	
Comprehen- sive	G4-41	Report processes for the highest gover- nance body to ensure conflicts of interest are avoided and managed. Report whether conflicts of interest are disclosed to stakeholders, including, as a minimum: • Cross-board membership • Cross-shareholding with suppliers and other stakeholders • Existence of controlling shareholder • Related party disclosures	1.4 Honest Business	39	
Comprehen- sive	G4-47	Report the frequency of the highest governance body's review of economic, environmental and social impacts, risks, and opportunities.	1.3.1 Corporate Gover- nance Structure	35	
Comprehen- sive	G4-48	Report the highest committee or position that formally reviews and approves the organization's sustainability report and ensures that all material Aspects are covered.	About this report 1.3.2 CSR Report Promotion Group	1	

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Category / Aspect	G4/ Notes	Indicator	Relevant Sections	Page(s)	Re- marks
Comprehen- sive	G4-52	Report the process for determining remuneration. Report whether remuneration consultants are involved in determining remuneration and whether they are independent of management. Report any other relationships which the remuneration consultants have with the organization.	1.3.1 Corporate Gover- nance Structure	35	
	7. ETHICS	AND INTEGRITY			
Core	G4-56	Describe the organization's values, principles, standards and norms of behavior such as codes of conduct and codes of ethics.	1.4 Honest Business	39	V
Comprehen- sive	G4-57	Report the internal and external mechanisms for seeking advice on ethical and lawful behavior, and matters related to organizational integrity, such as helplines or advice lines.	1.4 Honest Business	39	
Comprehen- sive	G4-58	Report the internal and external mechanisms for reporting concerns about unethical or unlawful behavior, and matters related to organizational integrity, such as escalation through line management, whistleblowing mechanisms or hotlines.	1.4 Honest Business	39	
	Economic				
	G4-DMA		1.2 Operation Summary	27	
Economic Performance	G4-EC1	Direct economic value generated and distributed. Ÿ - Revenues - Operating costs - Employee wages and benefits - Payments to providers of capital -Payments to government (by country) - Community investments	1.2.1 Operation and finance	27	V
	G4-EC3	Coverage of the organization's defined benefit plan obligations.	4.1.2 Employee Benefits	98	\checkmark
	G4-EC4	Financial assistance received from government.	1.2.1 Operation and finance	27	√
Procurement	G4-DMA		5 Supply Chain Manage- ment	113	
Practices	G4-EC9	Proportion of spending on local suppliers at significant locations of operation.	5 Supply Chain Manage- ment	113	√
	Environm	ental			
	G4-DMA		3.1 Environment Sustain- ability Management Policy	61	
Materials	G4-EN1	Materials used by weight or volume.	3.2.1 Material Consumption and Recycling	64	√
	G4-EN2	Percentage of materials used that are recycled input materials.	3.2.1 Material Consumption and Recycling	64	√

Category / Aspect	G4/ Notes	Indicator	Relevant Sections	Page(s)	Re- marks
	G4-DMA		3.1 Environment Sustain- ability Management Policy	61	
	0.5		3.2.2 Energy Consump- tion	68	
Energy	G4-EN3	Energy consumption within the organization.	3.2.2 Energy Consump- tion	68	√
	G4-EN5	Energy intensity.	3.2.2 Energy Consump- tion	68	√
	G4-EN6	Reduction of energy consumption.	3.2.4 Energy Conser- vation & Carbon Reduction	71	
	G4-DMA		3.2.5 Water Manage- ment	75	
Water	G4-EN8	Total water withdrawal by source.	3.2.5 Water Manage- ment	75	√
	G4-EN9	Water sources significantly affected by withdrawal of water.	3.2.5 Water Manage- ment	75	√
	G4-DMA		3.1 Environment Sustain- ability Management Policy	61	
	G4-EN15	Direct greenhouse gas (GHG) emission (Scope 1)	3.2.3 Greenhouse Gas Inventory	69	√
	G4-EN16	Energy indirect greenhouse gas (GHG) emission (Scope 2)	3.2.3 Greenhouse Gas Inventory	69	√
Emissions	G4-EN18	Greenhouse gas emissions intensity.	3.2.3 Greenhouse Gas Inventory	69	\checkmark
	G4-EN19	Reduction of greenhouse gas (GHG) emissions.	3.2.4 Energy Conser- vation & Carbon Reduction	71	
	G4-EN21	NOx, SOx, and other significant air emissions.	3.2.6 Pollution Preven- tion(air, water and waste)	78	
	G4-DMA		3.1 Environment Sustain- ability Management Policy	61	
			3.2 Green production	63	
Effluents and Waste	G4-EN22	Total water discharge by quality and destination.	3.2.6 Pollution Preven- tion(air, water and waste)	78	√
waste	G4-EN23	Total weight of waste by type and disposal method.	3.2.6 Pollution Preven- tion(air, water and waste)	78	\checkmark
	G4-EN24	Total number and volume of significant spills.	3.2.6 Pollution Prevention(air, water and waste)	78	√
	G4-DMA		3.1 Environment Sustain- ability Management Policy	61	
Products and			3.2 Green production	63	
Services			1.1.2 Products and services	19	
	G4-EN27	Extent of impact mitigation of environ-	3.2.1 Material Consump-	64	\checkmark
	G4-ENZ/	mental impacts of products and services.	tion and Recycling 3.4 Green Products	87	

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Category / Aspect	G4/ Notes	Indicator	Relevant Sections	Page(s)	Re- marks
	G4-DMA		3.1 Environment Sustain- ability Management Policy	61	
Compliance	G4-EN29	Monetary value of significant fines and to- tal number of non-monetary sanctions for non-compliance with environmental laws and regulations.	3.2.6 Pollution Prevention(air, water and waste)	78	\checkmark
Overall	G4-DMA		3.1 Environment Sustain- ability Management Policy	61	
	G4-EN31	Total environmental protection expenditures and investments by type	3.1 Environment Sustain- ability Management Policy	61	\checkmark
	Social: Lal	oor Practices and Decent Work			
	G4-DMA		4.1 Employee Relation	94	
	G4-LA1	Total number and rates of new employee hires and employee turnover by age group, gender, and region.	4.1.1 Taiwan Glass Man- power Structure 4.1.2 Employee Benefits	94 98	\checkmark
Employment	G4-LA2	Benefits provided to full-time employees that are not provided to temporary or part-time employees, by significant locations of operation.	4.1.2 Employee Benefits	98	√
	G4-LA3	Return to work and retention rates after parental leave, by gender.	4.1.2 Employee Benefits	98	\checkmark
Labor/Man-	G4-DMA		4.1.2 Employee Benefits	98	
agement Relations	G4-LA4	Minimum notice periods regarding operational changes, including whether there are specified in collective agreements.	4.1.2 Employee Benefits	98	\checkmark
Occupational Health and Safety	G4-DMA		4.3 Staff Workplace Safe- ty Management	107	
	G4-LA5	Percentage of total workforce represented in formal joint management-worker health and safety committees that help monitor and advise on occupational health and safety programs.	4.3.1 Labor Safety and Health Committee	108	\checkmark
	G4-LA6	Type of injury and rates of injury, occupational diseases, lost days, and absenteeism, and total number of work-related fatalities by region and by gender.	4.3.2 Safety Performance Indicator	111	\checkmark
	G4-LA7	Workers with high incidence or high risk of diseases related to their occupation.	4.2 Staff Health Manage- ment	105	\checkmark
	G4-DMA		4.1.3 Employee Educa- tion & Training	102	
Training and Education	G4-LA9	Average hours of training per year per employee by gender and by employee category.	4.1.3 Employee Education & Training	102	\checkmark
	G4-LA11	Percentage of employees receiving regular performance and career development reviews by gender and by employee category.	4.1.1 Taiwan Glass Man- power Structure	94	\checkmark
	G4-DMA		4.1.1 Taiwan Glass Man- power Structure	94	
Diversity and Equal Oppor- tunity	G4-LA12	Composition of governance bodies and breakdown of employees per employee category according to gender, age group, minority group membership, and other indicators of diversity.	4.1.1 Taiwan Glass Man- power Structure	94	√

Category / G4/ Indicator Aspect Notes		Indicator	Relevant Sections	Page(s)	Re- marks
	Social: Hu	ıman Rights			
Non-discrim-	G4-DMA		4.1 Employee Relation	94	
ination	G4-HR3	Total number of incidents of discrimination and corrective actions taken.	4.1.1 Taiwan Glass Man- power Structure	94	√
Child Labor	G4-DMA		4.1.1 Taiwan Glass Man- power Structure	94	
	G4-HR5	Operations and suppliers identified as having significant risk for incidents of child labor, and measures taken to contribute to the effective abolition of child labor.	4.1.1 Taiwan Glass Man- power Structure	94	V
	Social: So	ociety			
A	G4-DMA		1.4 Honest Business	39	
Anti-corrup- tion	G4-SO5	Confirmed incidents of corruption and actions taken.	1.4 Honest Business	39	√
Compliance G4-SO8 Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations. 4.1.2 Employee Box 1.1.2 Employee Box 1.		4.1.2 Employee Benefits	98		
	Social: Pro	oduct Responsibility			
	G4-DMA	, ,	1.1.2 Products and services	19	
Customer Health and	G4-PR1	Percentage of significant product and service categories for which health and safety impacts are assessed for improvement.	1.1.2 Products and services	19	√
Safety	G4-PR2	Total number of incidents of non-com- pliance with regulations and voluntary codes concerning the health and safety impacts of products and services during their life cycle, by type of outcomes.	1.1.2 Products and services	19	V
Product and Service Labeling	G4-DMA		1.1.2 Products and services	19	
	G4-PR3	Type of product and service information required by the organization's procedures for product and service information and labeling, and percentage of significant product and service categories subject to such information requirements.	1.1.2 Products and services	19	
	G4-PR4	Total number of incidents of non-compliance with regulations and voluntary codes concerning product and service information and labeling, by type of outcomes.	1.1.2 Products and services	19	V
	G4-PR5	Results of surveys measuring customer satisfaction.	1.2.2 Customer satisfaction	32	√
Customer Privacy	G4-DMA		1.2.2 Customer satisfaction	32	
	G4-PR8	Total number of substantiated complaints regarding breaches of customer privacy and losses of customer data.	1.2.2 Customer satisfaction	32	√
Compliance	G4-DMA		1.1.2 Products and services	19	
	G4-PR9	Monetary value of significant fines for non-compliance with laws and regulations concerning the provision and use of products and services.	1.1.2 Products and services	19	√

 $^{{}^{\}star}\mathsf{Please}\ \mathsf{check}\ \mathsf{Appendix}\ \mathsf{IV}\ \mathsf{for}\ \mathsf{the}\ \mathsf{detailed}\ \mathsf{scope}\ \mathsf{:}\ \mathsf{Independent}\ \mathsf{Reporting}\ \mathsf{Accountants'}\ \mathsf{Assurance}\ \mathsf{Report}$

Appendix II: The UN Global Compact Index

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2	Make sure that they are not complicit in human rights abuses.	4 Best Workplace	92
2. Labor			
3	Businesses should uphold the freedom of association and the effective recognition of the right to collective bargaining	4.1.4 Union & Benefit Committee	104
4	The elimination of all forms of forced and compulsory labor	4.1.1 Taiwan Glass Man- power Structure	94
5	The effective abolition of child labor	4.1.1 Taiwan Glass Man- power Structure	94
6	The elimination of discrimination in respect of employment and occupation	4.1.1 Taiwan Glass Man- power Structure	94
3. Environ	ment		
7	Businesses should support a precautionary approach to environmental challenges	3.3 Climate Change Strat- egy	86
8	Undertake initiatives to promote greater environmental responsibility	3 Environment Sustainability	58
9	Encourage the development and diffusion of environmentally friendly technologies	1.2 Operation Summary 3.4 Green Product	27 87
4. Anti-Co	orruption		
10	Businesses should work against corruption in all its forms, including extortion and bribery	1.4 Honest Business	39

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2. Human	Rights						
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2.3	Avoidance of complicity	1.4 Honest Business	39				
2.4	Resolving grievances	2.1.2 Communicate with Stakeholders 4.1 Empolyee Relation	50 94				
2.5	Discrimination and vulnerable groups	1.4 Honest Business	92				
2.6	Civil and political rights	4 Best Workplace	39				
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2.8	Fundamental principles and rights at work	4 Best Workplace	92				

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Appendix IV: International Standard on Assurance Engagements 3000, ISAE 3000



安永聯合會計師事務所

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會計師獨立確信報告

台灣玻璃工業股份有限公司 公鑒

一、確信範圍

本事務所接受台灣玻璃工業股份有限公司(以下簡稱台玻公司)之委任,對 2014 年度企業社會責任報告書中所選定之永續績效資訊進行有限確信並出具意見。 有關台玻公司所選定之標的資訊及其適用基準,詳附件一。

管理階層責任

台玻公司管理階層應依據適當之基準編製2014年度企業社會責任報告書,包括參考全球 永續性報告協會 (Global Reporting Initiatives, GRI) 所發布之第四代永續性報告指南 (G4) 及行業補充指南,並應設計、執行及維護與報告編製相關之內部控制,以蒐集並 揭露報告書內容。

本事務所責任

本事務所係依照國際審計準則與確信準則委員會 (IAASB) 所發布之國際確信案件準則 第 3000 號—非屬歷史性財務資訊查核或核閱之確信案件 (ISAE3000: Assurance Engagements Other than Audits or Reviews of Historical Financial Information) 之要求規劃 並執行有限確信工作。

二、 確信工作

有限確信案件中執行程序之性質及時間與適用於合理確信案件不同,其範圍亦較小,所取得之確信程度明顯低於合理確信案件。為取得有限確信,本事務所於決定確信程序之性質及範圍時曾考量台玻公司內部控制之有效性,但目的並非對台玻公司內部控制之有效性表示意見。

為作成有限確信之結論,本事務所已執行下列工作:

- 與台玻公司之管理階層及員工進行訪談,以瞭解台玻公司履行企業社會責任之整體 情況,以及報導流程;
- 透過訪談、檢查相關文件,以瞭解台玻公司之主要利害關係人及利害關係人之期望 與需求、雙方具體之溝通管道,以及台玻公司如何回應該等期望與需求;
- 針對報告中所選定之永續績效資訊進行分析性程序; 蒐集並評估其他支持證據資料及所取得之管理階層聲明;如必要時,則抽選樣本進行測試;
- 閱讀台玻公司之企業社會責任報告書,確認其與本事務所取得關於企業社會責任整體履行情況之瞭解一致。



三、 先天限制

因企業社會責任報告中所包含之非財務資訊受到衡量不確定性之影響,選擇不同的衡量 方式,可能導致績效衡量上之重大差異,且由於確信工作係採抽樣方式進行,任何內部 控制均受有先天限制,故未必能查出所有業已存在之重大不實表達,無論是導因於舞弊 或錯誤。

四、品質管制與獨立性

本事務所遵循審計準則公報第四十六號會計師事務所之品質管制之規範,建立並維護完備之品質管制制度,包含遵循職業道德規範、專業準則及所適用法令相關之書面政策及程序。本所亦遵循會計師職業道德規範中有關獨立性及其他道德規範之規定,該規範之基本原則為正直、公正客觀、專業能力及盡專業上應有之注意、保密及專業態度。

五、 結論

依據本事務所執行之程序及所獲取之證據,未發現台玻公司所選定之永續績效資訊有未依照適用基準編製而須作重大修正之情事。且本事務所未發現台玻公司 2014 年度企業社會責任報告書有未依據 G4 核心選項編製而須作重大修正之情事。

安永聯合會計師事務所

會計師:梁益彰 美



民國一○四年六月三十日



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附件一:

附件一	:			
編號	頁次	內文標題	標的資訊	適用基準
, 1	1 符合性確信		台玻揭露 2014 年度企業社會 責任報告書係依據全球永續 性報告協會所發布之第四代 永續性報告指南之核心選項 編製	第四代永續性報告指南 核心指標
2	1	報告書範疇與計 算依據	2014 年報告書範疇與計算依據	公司政策
3	1	報告書撰寫原則 與綱領	2014 年報告書撰寫原則與綱領	公司政策
4	2	報告書編輯、審 核與查證	2014 年度報告書編輯、審核 與查證	公司政策
5	2	報告書發行時間	2014年報告書發行時間	公司政策
6	2	聯絡方式	提供 2014 年台玻企業社會責 任報告書相關聯絡人資訊	公司資料
7	9	關於台玻	公司名稱、公司總部地址及 公司所屬之市場別	公司基本資料
8	9	關於台玻	2014 年公司之資本額、營業 額及員工總數	2014 年度個體財務報表
9	16	台玻關係企業	2014年台玻關係企業組織圖	2014 年度合併財務報表 所包含之實體
10	18	產品與服務	2014 年產品健康與安全、產品標示及市場推廣相關法規之情形	公司適用之商品標示 法、食品安全衛生管理 法、國際反托拉斯法、 消保法
11	18	產品與服務	2014 年平板玻璃符合各項標準之情形	公司統計資料
12	19	產品與服務	2014 年玻璃纖維符合各項標準之情形	公司統計資料
13	21	產品與服務	2014 年容食玻璃符合各項標 準及產品承保之情形	公司統計資料
14	22	參與組織與身分	2014 年參與各協會及公會之情形	公司統計資料
15	25	營運概況與財務 資訊	2014 年度財務資訊	2014 年度個體財務報表





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今用が几	貝人			- 20 0 至午
16	26-27	營運概況與財務 資訊	2014 年台玻集團各產品總產能	2014年度股東會年報
17	27	營運概況與財務 資訊	2014年主要商品之銷售地區	2014 年度股東會年報
18	28	營運概況與財務 資訊	2014 年經濟部科技研究發展專案主導性新產品開發計畫	公司統計資料
19	29	客戶滿意度	2014年客戶滿意度調查狀況	公司統計資料
20	29	客戶滿意度	2014 年客戶隱私權及客戶資 料保護之情形	公司政策
21	35	CSR 報告書推動 小組	2014 年 CSR 報告推動小組分工情況	公司政策
22	36	誠信經營	2014年反貪瀆之情形	公司政策
23	43	利害關係人鑑別	2014 年利害關係人鑑別之情 形	公司統計資料
24	44-45	利害關係人溝通	2014 年利害關係人溝通之情形	公司統計資料
25	45-49	CSR 重大考量面 管理	2014 年重大考量面管理之情 形	公司統計資料
26	54	環境永續管理方針	2014 年環保支出金額	公司統計資料
27	56	原料使用與回收 利用	2014年原料使用之情形	公司統計資料
28	57	原料使用與回收 利用	2014年原料回收利用之情形	公司統計資料
29	59	能源使用	2014年能源使用量	公司統計資料
30	59-60	能源使用	2014年各產品能源耗用強度	公司統計資料
31	60	溫室氣體盤查	2014 年範疇一溫室氣體排放量	公司統計資料
32	60	溫室氣體盤查	2014 年範疇二溫室氣體排放量	公司統計資料
33	60-61	溫室氣體盤查	2014 年各產品溫室氣體排放 強度之情形	公司統計資料
34	65	水資源管理	2014 年取水而受顯著影響的 水源	公司統計資料
35	65	水資源管理	2014年各廠取水量	公司統計資料
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36	65	水資源管理	2014年各產品用水量	公司統計資料
37	65-66	水資源管理	2014年各產品用水強度	公司統計資料
38	70	污染防治(空氣、 廢水、廢棄物)	2014 年各廠水汙染防治之情形	公司統計資料
39	71-72	污染防治(空氣、 廢水、廢棄物)	2014 年廢棄物管理及回收再 利用之情形	公司統計資料
40	73	污染防治(空氣、 廢水、廢棄物)	2014 年各廠區環保法令遵循之情形	公司適用之環保法
41	81-82	台玻人力結構	2014年人力結構之情形	公司統計資料
42	83	台玻人力結構	2014年員工離職之情形	公司統計資料
43	83	台玻人力結構	2014年新進員工之情形	公司統計資料
44	83	台玻人力結構	2014 年任用童工及歧視案件情形	公司依適用之勞動基準 法第 44 條及就業服務 法第 5條
45	83	台玻人力結構	2014 年進用身心障礙者之情形	公司統計資料
46	83	台玻人力結構	2014 年進用原住民身分之情 形	公司統計資料
47	84	員工福利	2014年員工福利之情形	公司政策
48	85	員工福利	2014年育嬰留停之情形	公司統計資料
49	85-86	員工福利	2014 年退休制度	公司統計資料
50	86-87	員工教育訓練	2014年員工教育訓練之情形	公司統計資料
51	88	工會與福委會	2014年員工參與工會之情形	公司統計資料
52	88	員工健康管理	2014年員工健康管理之情形	公司統計資料
53	91-92	勞工安全衛生委 員會	2014 年勞工健康安全委員會 之勞工代表比例	公司統計資料
54	93	安全績效指標	2014年各項安全指標	公司統計資料
55	95	供應鏈管理	2014 年採購支出來自當地供應商之比例	公司統計資料